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QUESTION 1

What component of a Mac mini (Early 2009) logic board requires use of an anti-static foam support to avoid damage?

- A. EMI clips
- B. Video card
- C. Large heat sink
- D. Battery connector

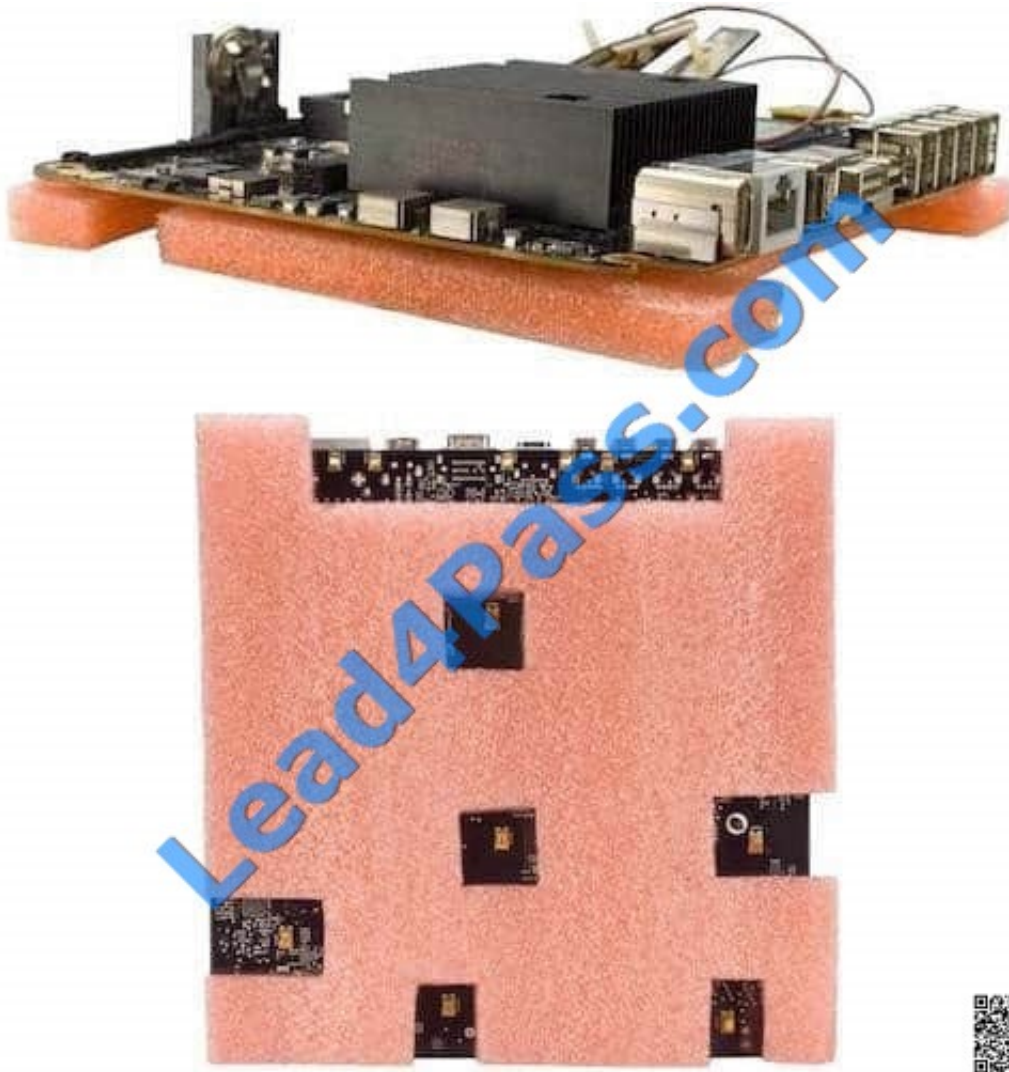
Correct Answer: A

1.

Be careful not to damage EMI clips on underside of logic board. Place board on antistatic foam when board is not in a computer.

2.

Important: Return logic board to Apple service in correct logic board packaging and with antistatic foam protecting EMI clips (shown in second photo).



QUESTION 2

When you work at a customer site, you do not need to take any precautions to avoid ESD damage.

- A. True
- B. False

Correct Answer: B

IMPORTANT: When you work at a customer site, you must take the same precautions to avoid ESD damage.

QUESTION 3

Verifying that a computer functions properly after you repair it ensures that _____. SELECT THREE

- A. third-party software is working

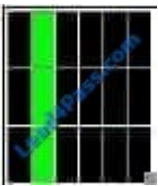


- B. the original issue has been resolved
- C. the computer falls under service warranty
- D. the computer will continue to function after the repair
- E. no new problems have been introduced during the repair

Correct Answer: BDE

QUESTION 4

Examine the exhibit.

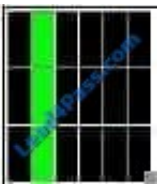


What is the correct name for this type of pixel anomaly?

- A. Dark dot defect
- B. Stuck sub-pixel
- C. Bright dot defect
- D. Vertical TAB fault

Correct Answer: D

In the examples below, a horizontal or vertical white or colored line would appear on the display, while the rest of the display would appear dark.



Whether the symptom is a white line, a black line, or a colored line, horizontal or vertical, the important thing to remember here is that TAB faults are resolved only by replacing the LCD display module itself, not by flexing the LCD display module, rubbing the display, or some other improvised method.

QUESTION 5

What precautions should be taken if a discharged CRT must remain exposed for any length of time?

- A. You should reset the Power Manager Unit on the logic board.



- B. You should perform a full set of video adjustments on the CRT
- C. You should remove the CRT from the computer or display assembly
- D. You should establish an ongoing lead between the CRT anode and ground.

Correct Answer: D

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