



Macintosh Service Certification Exam

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QUESTION 1

Which of the following is a valid precaution you should take while working inside an iMac (24-inch Early 2008) system that is plugged into AC power but has not yet been powered on?

- A. Do not turn the unit upside-down.
- B. Avoid putting your fingers near the fans.
- C. Make sure you are NOT wearing a grounded ESD wrist strap.
- D. Do not touch the processor heat sink because it could burn your fingers.

Correct Answer: C

QUESTION 2

Examine the exhibit. Is this the correct tool to remove the top cover from a Mac mini?



A. Yes

B. No

Correct Answer: A

QUESTION 3

Which of the following PowerBook G4 models does NOT support hot-swapping the main battery?

- A. PowerBook G4 (12-inch)
- B. PowerBook G4 (15-inch)
- C. PowerBook G4 (17-inch)



Correct Answer: A

QUESTION 4

What is the main function of Server Monitor?

- A. It provides detailed status of Xserve hardware functionality.
- B. it executes a full suite of diagnostics on all internal Xserve hardware.
- C. It monitors the Mac OS X Server operating system and reports on any unauthorized users.

D. It provides the video driver software to support connection of an Apple Cinema display to an Xserve running Mac OS X Server.

Correct Answer: A

QUESTION 5

- A. What is the issue?
- B. What operating system are you using?
- C. Did you turn off the computer improperly?
- D. What steps have you taken to resolve the problem yourself?
- Correct Answer: A

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