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QUESTION 1

Which safety issue applies to the iMac (Early 2008)?

- A. Liquid coolant spillage
- B. Thermal grease toxicity
- C. High voltage CRT discharge
- D. Fragile glass panel breakage

Correct Answer: D

QUESTION 2

What additional Apple certifications do you have or plan to seek? (Choose all that apply.)

- A. Apple Certified Technical Coordinator
- B. Apple Certified System Administrator
- C. One or more of the Apple Digital Media Pro certifications
- D. None

Correct Answer: B

QUESTION 3

You require additional information about a specific problem with a customer's Mac. Which one of the following resources is the Apple-recommended choice for researching the problem?

- A. Downloads
- B. Discussions
- C. User's manual
- D. Knowledge Base

Correct Answer: D

QUESTION 4

Examine the exhibit. What AirPort Extreme (Gigabit) port does the number 3 identify?



- A. USB
- B. LAN
- C. WAN
- D. Power
- E. FireWire

Correct Answer: C

QUESTION 5

Which of the following tools would be the most appropriate to use when verifying whether a backup battery inside a Mac is faulty?

- A. Flashlight
- B. Torx driver
- C. Multimeter
- D. Magnetizer

Correct Answer: C

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