



9L0-008^{Q&As}

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QUESTION 1

Which of the following measurements is an example of an appropriate use of a multimeter when troubleshooting a Mac?

- A. Measure DC power supply outputs.
- B. Measure high voltage going to a CRT.
- C. Measure AC current going to an optical drive.
- D. Measure digital signals on the main processor.

Correct Answer: A

QUESTION 2

Where is the best place for a customer to look for information about upgrading his Mac Pro's hard drive?

- A. Downloads
- B. Discussions
- C. Service manual
- D. Apple DIY website

Correct Answer: D

QUESTION 3

A customer's iBook G4 forgets the time and date when the main battery is completely drained and there is no AC adapter connected for several hours. Is this behavior normal?

- A. Yes
- B. No

Correct Answer: A

QUESTION 4

A customer iBook G4 forgets the time and date when the main battery is completely drained and there is no AC adapter connected for several hours. Is this behavior normal?

- A. Yes
- B. No



Correct Answer: A

QUESTION 5

- A. Can any other computer successfully join her network?
- B. Does your ISP support wireless access to the Internet?
- C. What type of wireless card is installed in your Mac?
- D. Have you upgraded to Mac OS X v10.4.8?

Correct Answer: A

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