



9L0-007^{Q&As}

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QUESTION 1

Examine the exhibit. Is this the correct tool to remove the top cover from a MAC mini?

- A. Yes
- B. No

Correct Answer: A

QUESTION 2

Which THREE of the following are symptoms of a 'no power' condition? SELECT THREE

- A. You don't hear a startup chime
- B. You can't connect to the internet
- C. You don't hear any fan or drive noise
- D. The cursor is frozen and the system is unresponsive
- E. The power button or power indicator doesn't light up at all

Correct Answer: ACE

QUESTION 3

Which part or parts of a CRT should NOT be touched until after the display is disconnected from its power source and the CRT is properly discharged?(SELECT ALL THAT APPLY)

- A. Yoke assembly
- B. Anode aperture
- C. Flyback transformer
- D. Front of CRT display
- E. Outer plastic housing
- F. Yoke cable/connector

Correct Answer: ABCF

QUESTION 4

Which THREE of the following items are appropriate to use for ESD prevention? SELECT THREE



- A. Metal work surface
- B. CRT discharge tool
- C. Grounded work mat
- D. Wrist strap and cord
- E. Wireless wrist strap
- F. Static-shielding bags

Correct Answer: CDF

QUESTION 5

Which of the following scenarios would be most appropriate to use Apple hardware Test?

- A. You want to test a Mac's Ethernet port after its logic board has been replaced
- B. You are unsure if the customer's issue is caused by software or hardware
- C. You need to check the Mac's LCD display for any pixel anomalies
- D. You want to verify that Mac OS X has been installed properly

Correct Answer: B

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