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QUESTION 1

A Line of Business executive wants to gain their team's support for a new approach to customer service.

What does a Business Model Canvas help them convey?

- A. The company's value chain
- B. A prioritized list of current pain points
- C. Target state capabilities
- D. Best practice metrics and industry benchmarks

Correct Answer: C

QUESTION 2

Which is the recommended approach or activity for extending requirements analysis?

- A. Communications planning
- B. Business case development
- C. Five whys technique
- D. Personal elevator pitch

Correct Answer: C

QUESTION 3

Which statement best describes inside policy based NAT?

- A. Policy NAT rules are those that determine which addresses need to be translated per the enterprise security policy
- B. Policy NAT consists of policy rules based on outside sources attempting to communicate with inside endpoints.
- C. These rules use source addresses as the decision for translation policies.
- D. These rules are sensitive to all communicating endpoints.

Correct Answer: A

QUESTION 4

How can business capability increments lend structure to work packages, and reduce risk?

- A. By communicating how IT features enable process improvement



- B. By defining appropriate dimensions with assigned values
- C. By stating assigned resources name, organization and role
- D. By decomposing activities into the smallest set of tasks

Correct Answer: B

QUESTION 5

Which command will enable a SCEP interface when you are configuring a Cisco router to be a certificate server?

- A. scep enable (under interface configuration mode)
- B. crypto pki seep enable
- C. grant auto
- D. ip http server

Correct Answer: D

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