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QUESTION 1

How many maturity levels does Information Technology Infrastructure Library?provide to gauge enterprise maturity?

A. 3		
B. 5		
C. 7		
D. 10		
Correct Answer: B		

QUESTION 2

Which two benefits does IT as a Service provide to the customer? (Choose two.)

- A. Reduced OPEX.
- B. Reduced CAPEX.
- C. Reduced ROI.
- D. Reduced TCO.
- E. Reduced Chargeback.

Correct Answer: BD

QUESTION 3

What are two customer goals and objectives driven by their value proposition? (Choose two.)

- A. Bring digital value to customers, suppliers, partners (ease of doing business).
- B. Reduce the sales force and customer interaction.
- C. Transform the customer experience.
- D. Reduce Operating Expenses and increase Capital Expenditures.

Correct Answer: AC

QUESTION 4

Which statement is true?

A. Cloud services provide opportunities to reduce the cost of maintaining outdated technology.



- B. Cloud services are required by all companies who want to be competitive.
- C. Cloud services cost more in the long run.
- D. Cloud services take more resources to implement.

Correct Answer: A

QUESTION 5

The Open Group Architecture Framework is a community used Enterprise Architecture methodology. One of the pillars of TOGAF is the Architecture Development Method. Which two elements are steps/phases within the ADM cycle? (Choose two.)

- A. organizational structure
- B. resiliency study
- C. holistic architecture
- D. business architecture
- E. information system architecture
- Correct Answer: DE

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