

810-403^{Q&As}

Selling Business Outcomes

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QUESTION 1

Which option is a structured process to understand business landscape and context?

- A. business model canvas
- B. business outcomes canvas
- C. business model outcomes
- D. business canvas approach

Correct Answer: A

Section: (none)

QUESTION 2

Which option is a primary reason for using the Cisco Services Solution story with customers?

- A. to enhance the sales experience for an account manager
- B. to raise customer expectations possible outcomes from larger IT investments
- C. to help raise awareness of Cisco services relevancy, beyond break/fix support and/or deployment projects
- D. to provide a clear way to discuss services that all customers need

Correct Answer: C

QUESTION 3

Which connection would be used to describe ads that a smartphone sends as a person walks around a retail store?

- A. machine-to-machine
- B. business-to-consumer
- C. machine-to-person
- D. sensor-to-device

Correct Answer: C

QUESTION 4

Which two options are benefits of Cisco\\'s overall portfolio with respect to the set of buyers? (Choose two.)

A. increased business performance



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B. enhanced accountability

C. real-time business intelligence

D. higher service availability

Correct Answer: AB

Section: (none)

QUESTION 5

Which option must you know when you plan to negotiate or reach agreement?

A. underlying Interests of the stakeholders

B. timing for decision on purchases

C. the customer budget

D. Cisco offerings

Correct Answer: A

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