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QUESTION 1

Providers are components of one-X?Portal, each of which performs a specific role. What is the Telephony CSTA provider responsible for?

A. It handles obtaining directory information from the IP Office systems.

B. It handles the browser connections between users and the one-X?Portal server.

C. It handles telephony communications to and from the IP Office systems assigned to it.

D. It handles direct interaction with the voicemail server for features such as message playback via the browser.

Correct Answer: C

References: https://downloads.avaya.com/css/P8/documents/101005087Page: 9

QUESTION 2

Which configuration area must be configured for the Hot Desking user?

A. Mobility

B. Services

C. User Rights

D. Telephony-Supervisor Settings

E. Extension

Correct Answer: D

References: http://www.ipofficeassistance.com/setting-up-hot-desking-on-avaya-ip-office/

QUESTION 3

Which item lets you see the progress of a software upgrade on an expansion system?

A. Web Manager Dashboard

B. System Tab

C. System Monitor Program

D. IP Office Manager on the expansion system

Correct Answer: A

References: https://downloads.avaya.com/css/P8/documents/100175282Page: 105

QUESTION 4

To create and make changes to all aspects of the system, which mode in Manager do you select?

A. Installation Mode

B. Simplified View

C. Basic Edition

D. Configuration Mode

Correct Answer: D

QUESTION 5

Time profiles can be used to automate a customer out-of hours setting. It is also possible to override these times manually to either deactivate or activate the time profile. What would you need to create to allow customer control of the time profile?

A. Directory Number

B. Hunt Group

C. Short Code

D. Time Profile

Correct Answer: C

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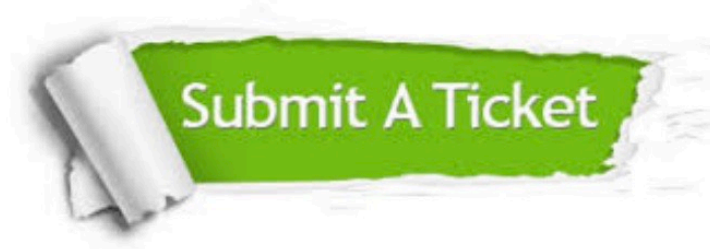Multi-Platform capabilities - Windows, Mac, Android, iPhone, iPod, iPad, Kindle

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