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Avaya IP Office Platform Configuration and Maintenance Exam

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QUESTION 1

A customer is experiencing clipping and drop-outs when using a remote deskphone through the WAN. Which two methods can a technician use to help identify the source of the problem? (Choose two.)

A. Add an IP route.

B. Compare calls to local and remote extensions.

C. Change the Mode from A-law to u-Law.

D. Watch QoS alarms in SSA.

E. Change codecs in the IP Office.

Correct Answer: BD

QUESTION 2

In an installation of Server Edition, as well as the IP Office, the Voicemail Pro and one-X® Portal are also installed at the same time. Therefore, by default they should both be running. Which application would you use to check they are in fact up and running?

A. Voicemail Pro Windows Client

B. System Status Application

C. Web Manager

D. Manager Application

Correct Answer: D

References: https://downloads.avaya.com/css/P8/documents/100173993

QUESTION 3

Which three licenses can support the Avaya Equinox?client without the additional need for a softphone? (Choose three.)

A. Basic User

B. Teleworker

C. Power User

D. Remote Worker

E. Office Worker

F. Receptionist

Correct Answer: BDF

QUESTION 4

A customer has requested that all users should be prevented from dialing international numbers. What is the quickest way to apply the short code to the system\\'s short codes?

A. Apply the short code to the ARS table.

B. Apply the short code to a user right.

C. Apply the short code to all external lines.

D. Apply the short code to each user individually.

Correct Answer: A

QUESTION 5

A customer is reporting that since they last rebooted the IP Office, some of their users are not receiving calls as they did before.

Which two tools can you use to check who last made any changes to the system? (Choose two.)

A. Web-Manager

B. Monitor

C. Manager

D. System Status Application

Correct Answer: CD

References: https://downloads.avaya.com/css/P8/documents/100175142 Page: 26

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