# 7498X<sup>Q&As</sup>

Avaya Oceanalytics - Insights Integration and Support Exam

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### **QUESTION 1**

If UCA PUMPUP is not working for Analytics Reporting Events from REF group to the OSA server, which configuration file must be verified?

- A. server\_java.properties
- B. server.properties
- C. report.properties
- D. system.properties

Correct Answer: B

Reference: https://www.google.com/url? sa=tandrct=jandq=andesrc=sandsource=webandcd=1andcad=rjaanduact=8andved=2ahUKEwji27W0qpfkAhUB8hoKHQhbA eQQFjAAegQIABABandurl=https%3A%2F%2Fmanualzz.com%2Fdoc%2F32716192%2Favayaoceanalytics%25E2%2584%25A2-3.2.2.0-solution-release-notesandusg=AOvVaw2DLb1K2YxcSl4Pu-ts-gez

(7)

### **QUESTION 2**

Which script is used to start the Business Intelligence (BI) server, and from which directory?

A.

Script=>./start.sh Directory=> /home/oracle/Oracle/Middleware/Oracle\_Home /user\_projects/domains/bi/bitools/bin/

B. Script=>./start.sh Directory=>/home/oracle/Oracle/Middleware/Oracle\_Home /user\_projects/base\_domain/bitools/bin/

C. Script=>./start.sh Directory=> /home/oracle/Oracle/Middleware/Oracle\_Home /user\_projects/domains/bi\_domains/bin/

D. Script=>./start.sh Directory=>/home/oracle/Oracle/Middleware/Oracle\_Home /user\_projects/domains/bitools/bin/

B. C. D.

Correct Answer: A

Reference: https://documentation.avaya.com/bundle/DeployingAvayaAnalyticsforOceana\_r35/page/Configuring\_a\_secure\_connection\_to\_the\_OBIEE\_web\_interfaces.html

### **QUESTION 3**

### Refer to the exhibit.

Agent Configuration						
Agent ID	Agent Name	Login ID	Supervisor ID	Supervisor Name	Multiplicity	Channel
agent40013@avaya.com	Agent40013 ChatV	agent40013@avaya.com	agent40025@avaya.com	demo supervisor25	1	Chat
					1	Email
					1	ShortMessageService
					1	Voice
agent40014@avaya.com	Agent40014 Voice	agent40014@avaya.com	agent40025@avaya.com	demo supervisor25	1	Chat
					1	ShortMessageService
					2	Email
agent40020@avaya.com	Demo Agent40020	agent40020@avaya.com	agent40025@avaya.com	demo supervisor25	3	Chat
					3	Email
					3	ShortMessageService
					2	Chat

Based on the information shown in the exhibit, which two report types are applicable for this template? (Choose two.)

- A. Dashboard Report
- B. Custom Report
- C. Historical Report
- D. Real-time Report

Correct Answer: CD

### **QUESTION 4**

Which component is the source for administration and reference data and used by Avaya AnalyticsTM?

- A. Unified Collaboration Administration
- B. Unified Collaboration Model
- C. Streams Weblogic Server
- D. Unified Reference Model

Correct Answer: A

Reference: https://documentation.avaya.com/bundle/usingAvayaAnalyticsforOceanareports\_r35/page/ Overview.html

### **QUESTION 5**

Which three databases must be backed up before upgrading the Avaya AnalyticsTM 3.4 to 3.5? (Choose three.)

- A. SYSTEM\_AUX
- B. GILA\_STAGE
- C. SYSTEM



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D. GILA\_WAREHOUSE

E. OCEANA\_DATAMART

Correct Answer: BDE

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