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QUESTION 1

A customer is monitoring the Work Assignment (WA) PU log files to troubleshoot an issue with the Avaya

Oceana Agent Workspaces and receive the following log messages:

Log File: wa-wae-pu-*.log

09-20 11:41:29, 855 [wa-engine-thread] INFO WaeEventMapper ?[.2.0.0.480_1]

[M:processInboundEvent (ResourceStateEvent)] [T:].

Resource state change for ResourceStateEvent

[triggeringWorkId=00002000521474393284, state=NOT_READY,

nativeResourceID=6006800,sourceId=e_CM_1, channel=Voice, accountId=6006800, workLimit=1,

activeWorkCount=0] successfully processed

What is the current status of the Agent Workspaces?

A. NOT_READY

B. READY

C. BUSY

D. CONNECTED

Correct Answer: B

QUESTION 2

To check Context ID in Context Store for the Avaya Aura® Experience Portal record, which two tools can be used to run queries on Context Store? (Choose two.)

A. Web Browser

B. CS TOOL

C. POSTMAN

D. SERVICE MAP

Correct Answer: AB

QUESTION 3

When describing the Avaya Oceana Monitor, which cluster will have a monitoring snap-in installed that will create a web socket subscription service to feed statistics?

A. Each cluster

B. Common Component cluster

C. UAC cluster

D. OCP cluster

Correct Answer: C

QUESTION 4

For deploying the Avaya Oceana® solution, what are the two recommendations for software and secure communications? (Choose two.)

A. Check compatibility with Avaya Aura® 6.x stack as Avaya Oceana?solution is compatible with Avaya Aura® 6.x.

B. Install signed certificates for an Avaya Oceana® deployment.

C. Load signed certificates for an Avaya Oceana® deployment.

D. Verify the minimum software release and compatibility metrics for Avaya Oceana® with the Avaya Aura® stack.

E. Check compatibility with Avaya Aura® 5.x stack as Avaya Oceana® solution is only compatible with Avaya Aura® 5.2.1.

Correct Answer: BD

QUESTION 5

For providing a treatment similar to an Experience Portal, which VDN is required in Communication Manager?

A. Transfer VDN

B. Ingress VDN

C. SelfService VDN

D. Routing VDN

Correct Answer: D

Reference: https://www.devconnectprogram.com/fileMedia/download/89ee9136-80ce-4911-b3ca9865005ce055

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