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QUESTION 1

For integrating an Avaya Oceana® solution with Avaya Control Manager, which Cluster Rest interface URL is configured?

A. http://Cluster4-IP/services/UCAStore/uca

B. http://Cluster2-IP/services/UCAStore/uca

C. http://Cluster1-IP/services/UCAStore/uca

D. http://Cluster3-IP/services/UCAStore/uca

Correct Answer: C

Reference: https://downloads.avaya.com/css/P8/documents/101051566

QUESTION 2

Which two snap-ins are responsible for collecting Oceana® data and providing it to the ReliableEventing Framework? (Choose two.)

A. OmniCenter ProvisioningCollector

B. UCMDataCollector

C. AgentControllerService

D. UCMService

E. Authorization Service

Correct Answer: CD

QUESTION 3

Which three items are required for the Chat-Bot integration with Avaya Oceana? (Choose three.)

A. Avaya Co-Browse

B. Secondary Omnichannel Datastore

C. Rackspace instance

D. Avaya Chat Servers APS

E. An additional license from Avaya

Correct Answer: BDE

QUESTION 4

During the implementation of an Avaya Oceana® solution, what are three signs of successful integration between Avaya Oceana® and Avaya AES? (Choose three.)

A. AES Status and Control shows TSAPI Services is online and Unknown.

B. AES Status and Control shows the switch connection is online and talking.

C. AES Status and Control shows DMCC Service Sessions are established.

D. AES Status and Control shows TSAPI Service is online and talking.

E. AES Status and Control shows CVLAN Service Sessions are established.

Correct Answer: ACD

QUESTION 5

Which statement about the Avaya Oceana® base License is true?

A. Every breeze Cluster requires One Avaya Oceana® base License.

B. One Avaya Oceana® base License is required per system.

C. Avaya Oceana® works for a 30-days grace period without a Base License.

D. Email and webchat channels do not require Avaya Oceana® base license.

Correct Answer: C

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