Leads4Pass

7492X^{Q&As}

Avaya Aura® Call Center Elite Support Exam

Pass Avaya 7492X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.leads4pass.com/7492x.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

A customer using the TTrace tool wants the TTrace system to send an email when the system logs a

particular type of alarm on the TTRace server.

Which TTrace tool will accomplish this?

A. TTrace Config

B. TTrace Server

C. TTrace Console

D. TTrace Log2Zip

Correct Answer: A

QUESTION 2

A customer has SLM In their contact center deployed, but would now like to add the Business Advocate feature to Increase staffing automation, so that the supervisor can spend more time coaching their agents. Which statement Is true?

A. Business Advocate can exist with FAS enabled.

B. SLM can exist without EAS enabled.

C. The Business Advocate feature and SI M cannot co-exist on the same system.

D. The Business Advocate feature con run on the same system that has SLM configured.

Correct Answer: C

Reference: https://downloads.avaya.com/css/P8/documents/100171600 (p.9)

QUESTION 3

Refer to the exhibit.

```
SENDING SWITCH:

VDN (extension=1080 name="New York Office" vector=80)

Vector 80:

1. wait-time 0 secs hearing ringback

2. goto step 12 if calls-queued in split 1 pri m > 5

3. queue-to split 1 pri m

4. announcement 3580

5. wait-time 6 seconds hearing music

6. route-to number 913035661081 with cov n if unconditionally

7. check split 2 pri m if calls-queued < 5

8. wait-time 6 seconds hearing music

9. announcement 3581

10. wait-time 60 seconds hearing music

11. goto step 6 if unconditionally

12. busy


RECEIVING SWITCH:

VDN (extension=1081 Name="Denver Inflow" Vector=81)

Vector 81:

1. wait-time 0 secs hearing ringback

2. goto step 8 if calls-queued in split 3 pri l>10

3. wait-time 0 seconds hearing music

4. queue-to split 3 pri h

5. announcement 3582

6. wait-time 60 seconds hearing music

7. goto step 6 if unconditionally

8. disconnect after announcement none
```

You configured vectors in your New York and Denver locations to use Look Ahead Interflow. You want your New York location to interflow to your Denver location if the Denver split has less than 10 calls in queue. After setting vectors in the exhibit you find that calls are interflowing to Denver.

What would cause calls to interflow to Denver?

A. The wait-time command in step 3 in Denver is considered a call acceptance command and allowing calls to interflow

B. The wait-time command in step 1 in Denver is considered a call acceptance command and calls to interflow

C. The route-to number command in step 6 in New York is allowing calls to interflow to Denver

D. Step 8 in Denver should be a busy command

Correct Answer: C

QUESTION 4

With consideration to the Avaya Global Support Services troubleshooting methodology, which step is most important when developing a hypothesis for troubleshooting software?

A. Implementing corrective actions

B. Choosing corrective actions

C. Recognizing the problem

D. Determining the triggers

Correct Answer: C

QUESTION 5

The Status Poll VDN does not respond to a consider location vector command. Which three reasons are causing this problem? (Choose three.)

A. The Incorrect Status Poll VDN is defined in HSR application form.

B. The Console Permission is NOT enabled.

C. The Route-pattern TSC settings has a setting = n.

D. The Interflow Vector Is not defined at the remote location.

E. The Status Poll VDN is using TAC Instead of aar analysis digits.

Correct Answer: ABC

[Latest 7492X Dumps](#)   [7492X VCE Dumps](#)   [7492X Practice Test](#)