7492X^{Q&As}

Avaya Aura® Call Center Elite Support Exam

Pass Avaya 7492X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.leads4pass.com/7492x.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

What are the three requirements for Best Services Routing (BSR) polling over IP without the B- channel signaling-group? (Choose three.)

A. Max number of CA TSC

B. Max number of NCA TSC

C. Trunk Group for NCA TSC

D. TSC Supplementary Service Protocol: b

E. Route pattern must have TSC = N

Correct Answer: BCD

QUESTION 2

A customer has Avaya Communications systems located in Detroit, Chicago and Denver. All three systems are connected via ISDN Tie dunks. The customer is implementing multi site Best Services Routing (BSR) to intelligently compare resources and find the best call center to service their calls. Status polls from the Denver location to Detroit consistently fail. What are two reasons that could be the root cause for this failure? (Choose two.)

A. The trunks that tie Denver to Detroit are not Distributed Communication Systems (DCS+) or QSIG.

B. The agents in Detroit are all in auxiliary work mode.

C. There is no Best Service Routing application for the active Vector Directory Number (VDN).

D. The Expected Wait Time for the skill in Detroit is being suppressed.

Correct Answer: AB

QUESTION 3

To activate and use Best Services Routing (BSR) Available Agent Adjustment, which two must be configured In the Avaya AuraCM Elite Call Center? (Choose two.)

A. The BSR Application ID must be set in the VDN form.

B. Set the Available Agent Adjustments tor BSR to y in the System Parameters Feature form.

C. The Available Agent Adjustments for BSR must be set to YES on System-Parameters Customer Options.

D. Percent Allocation in the Business Advocate feature must be enabled.

Correct Answer: CD

QUESTION 4

A call center is set up to use Look Ahead Interflow (LAI) to distribute calls to multiple centers. To reduce costs, you implement Network Call Redirection (NCR). Which command in the vector would invoke NCR when using LAI?

A. route-to number 9112920414 with cov y if unconditionally

B. route-to number 112920414 with cov n if unconditionally

C. route-to number r112920414 with cov n if unconditionally

D. route-to number *r112920414 with cov n if unconditionally

Correct Answer: C

QUESTION 5

A customer uses multi site Best Service Routing (BSR) and IP trunks to handle callers in the most efficient

manner. To conserve bandwidth they would like announcements to be sourced at the local, regardless of

which site is deemed "best".

Which licensed feature must be activated to accomplish this?

A. BSR Usage Allocation Enhancements

B. ISDN/SIP Network Call Redirection

C. VDN Return Destination

D. BSR Local Treatment for IP and ISDN

Correct Answer: D

Reference Avaya AuraTM Communication Manager Screen Reference page 1065

[7492X VCE Dumps](#)   [7492X Study Guide](#)   [7492X Braindumps](#)