74-338 Q&As

Lync 2013 Depth Support Engineer

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QUESTION 1

You support Microsoft Lync Server 2013 in your company network. Your company has four buildings on a single site.

A user reports that when she calls users in another building, the call quality is poor. You receive the Quality of Experience (QoE) report: Capture device:

Headset MicrophoneRender device: Headset EarphoneMicrophone timestamp error: 0.02msEcho percent microphone in: 15.21%Codec: SIRENAudio FEC:

FalsePacket utilization: 32701Avg. packet loss rate: 10.21%Avg. jitter: 23msAvg. round trip: 62msAvg. network MOS: 3.71Avg. network MOS degradation (jitter):0.00%Avg. sending MOS: 2.97Avg. listening MOS: 3.17Receive noise level:

-56dBoV

Which of the following values is outside acceptable limits?

A. Receive noise level: -56dBoV

B. Packet utilization: 32701

C. Avg. round trip: 62ms

D. Avg. packet loss rate: 10.21%

E. Avg. jitter: 23ms

Correct Answer: D

QUESTION 2

You plan to deploy a Microsoft Lync Server 2013 Enterprise server by using a side-by-side upgrade from Office Communication Server (OCS) 2007 R2.

You perform the following actions:

The Lync Server 2013 environment is using the OCS 2007 R2 Mediation Server and associated PSTN gateway for PSTN inbound and outbound calls.

You want to test the Lync Server 2013 server for inbound, outbound, and dial-in conference calls from a test computer that is located in a customer\\'s office. Your access to the customer network is restricted to Lync Severs, OCS servers, and

some test computers.

During inbound, outbound, and dial-in conference calls, you encounter problems with media. The calls have significant jitter and packet loss. Calls are intermittently disconnecting.

You need to determine the cause of these problems.

What should you do?

A. Run the ClsController.exe command and select the Incomingand OutgoingCalls scenario on the Front End Server.

B. Run a protocol analyzer on the Public Switched Telephone Network (PSTN) gateway.

C. Run NetMonitor on the Edge Server.

D. Run NetMonitor on the Mediation Server.

Correct Answer: D

QUESTION 3

Your customer\'s Microsoft Lync Server 2013 environment is configured according to the following:

The customer reports that:

You need to ensure that users can share their desktops between subnets.

What should you do?

A. On the client computers, add an exception in Windows Firewall.

B. Disable Windows Firewall on the Front End Server.

C. Change the port range for Lync traffic.

D. Have the firewall team open media ports between each user subnet and the Edge server.

Correct Answer: D

QUESTION 4

You deploy a Microsoft Lync Server 2013 Enterprise Pool that is configured with Enterprise Voice and Dial-in Conferencing. All client computers run Windows 7 or Windows 8.

All domain users report that they are unable to use application sharing while they are attending conferences. Voice and dial-in conferencing function as expected.

You need to ensure that domain users are able to share applications while they are attending conferences. You need to achieve this goal with the least amount of administrative effort.

What should you do?

A. Create a user policy that enables participants to allow desktop and application sharing.

B. Modify the global policy that enables participants to allow desktop and application sharing.

C. Modify the global policy that allows federated and anonymous participant to download content.

D. Modify the global policy and enable the Allow federated and anonymous participant to take control option.

Correct Answer: B

QUESTION 5

You administer Microsoft Lync Server 2013 Enterprise servers in your company network.

Your deployment includes the following:

You plan to install a second Lync 2013 Front End Server. You want to delegate the installation task to User1.

You need to delegate the minimum level of Lync 2013 rights for User1 to be able to install a new Lync 2013 Front End Server.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

A. From PowerShell, run the Grant-CsSetupPermission -ComputerOU "ou=CsServers,dc=litwareinc,dc=com" cmdlet.

B. Assign User1 the CsServerAdministrator role.

C. Assign User1 the CsLocationAdministrator role.

D. Grant User1 membership to the RTCUniversalServerAdmins group.

E. From PowerShell, run the Update-CsAdminRole cmdlet.

F. Grant User1 membership to the RTCUniversalUserAdmins group.

Correct Answer: AD

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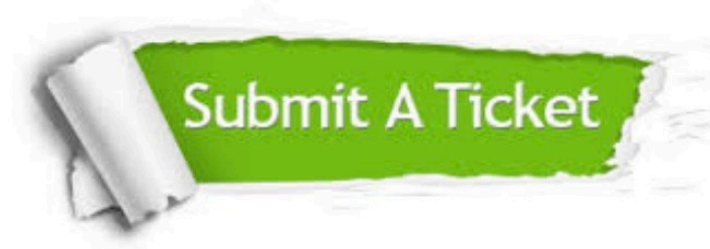Multi-Platform capabilities - Windows, Mac, Android, iPhone, iPod, iPad, Kindle

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