



# 74-324<sup>Q&As</sup>

Administering Office 365 for Small Businesses

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### QUESTION 1

Your company uses Office 365. You remotely wipe a mobile device. After the wipe completes and the device reconnects the device restarts and wipes again. You need to stop the recurring wipe process. What should you do?

- A. Reset the device by removing and reinserting the battery.
- B. From the Microsoft Exchange Control Panel, cancel the wipe and restart the sync process.
- C. Open a ticket with Office 365 Support.
- D. Contact the carrier to request a device reset.

Correct Answer: B

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### QUESTION 2

You need to prevent Office 365 users from changing their display names by using Outlook Web App. What should you do?

- A. Modify the default role assignment policy.
- B. Modify the default email address policy.
- C. Run the Set-MsolCompanyContactInformation Windows PowerShell cmdlet.
- D. Run the Set-MsolUserPrincipalName Windows PowerShell cmdlet.

Correct Answer: A

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### QUESTION 3

Your company has an Office 365 subscription. You need to add the word "External" as a prefix to the subject line of each email message received by users from external senders. What should you do?

- A. In the Microsoft Forefront Online Protection for Exchange (FOPE) Administration Center, set the footer for outbound email.
- B. Run the Enable-InboxRule Windows PowerShell cmdlet.
- C. In the Microsoft Exchange Control Panel, create a MailTip.
- D. In the Microsoft Exchange Control Panel, run the New Rule Wizard.

Correct Answer: D

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### QUESTION 4

Which three statements about Office 365 Billing Administrators are true? (Each correct answer presents a complete



solution. Choose three.)

- A. Billing Administrators can modify company and user information.
- B. Billing Administrators can perform billing and purchasing operations.
- C. Billing Administrators can reset user passwords.
- D. Billing Administrators receives billing event notifications.
- E. Billing Administrators can manage support tickets.

Correct Answer: BDE

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#### QUESTION 5

Which two statements about Office 365 Help Desk Administrators are true? (Each correct answer presents a complete solution. Choose two.)

- A. Help Desk Administrators cannot make changes to Global Administrator accounts.
- B. Help Desk Administrators can reset User Management Administrator account passwords.
- C. Help Desk Administrators can reset only user passwords.
- D. Help Desk Administrators can reset Billing Administrator account passwords.

Correct Answer: AC

<http://office.microsoft.com/en-ca/office365-suite-help/assigning-admin-roles- HA102816050.aspx>

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