

7303^{Q&As}

Avaya CallPilot Implementation Exam

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QUESTION 1

Which two additional software packages are installed during the Avaya CallPilot Reporter installation?

- A. Adobo Acrobat
- B. Crystal Repots
- C. Application Builder
- D. a Sybase database

Correct Answer: BD

QUESTION 2

A company is planning to install a new Avaya CallPilot RIs. 5.0 system. They need a high availability system that will allow a standby server to lake over in case the primary server fails. Which hardware platform should be delivered on-site?

- A. 703t
- B. 600r
- C. 1006r
- D. 1002rp
- E. 2250

Correct Answer: C

QUESTION 3

A company has a fully installed Avaya CallPilot RIs. 5.0 system connected to a Communication Server100E RIs. 6.0. The system has boon running for over a year without any problems. They are now experiencing intermittent "Dead" channels on the Avaya CallPilot system. Which Avaya CallPilot tool can be used to lest the DSPs on the Avaya CallPilot?

- A. Avaya CallPilot Manager, Maintenance Admin
- B. Avaya CallPilot ManagerDSP tester
- C. Using the PING command
- D. Application Builder

Correct Answer: A

QUESTION 4

An Avaya CallPilot system administrator is preparing to install Application Builder. Which two places is the Application Builder installation software located? (Choose two.)

- A. on the Avaya CallPilot Server
- B. on the Avaya CallPilot image DVD
- C. on the Avaya CallPilot Applications CD
- D. in the Enterprise Solutions PEP Library (ESPL)

Correct Answer: CD

QUESTION 5

A company is running Communication Server 1000E RIs. 6.0 software with a 1005r Avaya CallPilot server installed at their headquarters in London. The Avaya CallPilot installation has been completed and the CS1000E has been correctly configured.

TYPE	CDN
CUST	C
CDN	3300
FRRT	
SRRT	
FROA	NO
UUI	NO
MUR T	
CDSQ	NO
DFDN	3501
NAME	NO
CMB	NO
CEIL	2347
OVFL	NO
TDNS	NO
RPRT	YES
AACQ	YES
ASID	17
SFNB	15 17 18 19 21 22 23
USFB	
CALD	C 1 2 3 4 5 6 7 8 9 10 11 12
CNTL	YES
VSID	
HSID	
CWTH	1
BYTH	0
OVTH	2047
STIO	
TSFT	20

What will happen to a call if it is placed to CDN 3300?

- A. The call will be routed to Avaya CallPilot for treatment.
- B. The call will follow the default DN as configured on the CDN.
- C. The caller will receive busy or overflow
- D. The caller will be redirected to the attendant/switchboard.

Correct Answer: A

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