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Avaya CallPilot Implementation Exam

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QUESTION 1

Which two additional software packages are installed during the Avaya CallPilot Reporter installation?

- A. Adobe Acrobat
- B. Crystal Repots
- C. Application Builder
- D. a Sybase database

Correct Answer: BD

QUESTION 2

A company is planning to install a new Avaya CallPilot RIs. 5.0 system. They need a high availability system that will allow a standby server to lake over in case the primary server fails. Which hardware platform should be delivered on-site?

- A. 703t
- B. 600r
- C. 1006r
- D. 1002rp
- E. 2250

Correct Answer: C

QUESTION 3

A customer site has a Communication Server (CS) 1000 system and a newly installed Avaya CallPilot RIs. 5.0 on a 600r server. A technician is tasked with installing the Avaya CallPilot Reporter application. Avaya CallPilot Reporter is installed as an option when which Avaya CallPilot web application is installed?

- A. My CallPilot
- B. Avaya CallPilot Manager
- C. Avaya CallPilot Application Builder
- D. Avaya CallPilot UnifiedMessaging

Correct Answer: B

QUESTION 4

A company is running Communication Server 1000E RIs. 6.0 software with a 1005r Avaya CallPilot server installed at their headquarters in London. The Avaya CallPilot installation has been completed and the CS1000E has been correctly configured.

TYPE	CDN
CUST	[
CDN	3300
FRRT	
SRRT	
FROA	NO
UUI	NO
MUR T	
CDSQ	NO
DFDN	3501
NAME	NO
CMB	NO
CEIL	2347
OVFL	NO
TDNS	NO
RPRT	YES
AACQ	YES
ASID	17
SFNB	15 17 18 19 21 22 23
USFB	
CALD	[1 2 3 4 5 6 7 8 9 10 11 12
CNTL	YES
VSID	
HSID	
CWTH	1
BYTH	0
OVTH	2047
STIO	
TSFT	20

What will happen to a call if it is placed to CDN 3300?

- A. The call will be routed to Avaya CallPilot for treatment.
- B. The call will follow the default DN as configured on the CDN.
- C. The caller will receive busy or overflow
- D. The caller will be redirected to the attendant/switchboard.

Correct Answer: A

QUESTION 5

With Maintenance Diagnostics enabled, which hardware problem does it automatically help identify when system and

services are starting? (Choose three.)

- A. DSP
- B. TimeSwitch
- C. SCSI Terminator
- D. TelephonyBoard
- E. Multimedia Channels

Correct Answer: ADE

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