

7241X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support Exam

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QUESTION 1

Which two options are available while running the traceSM on the Session Manager? (Choose two.)

- A. TLC Handshaking
- B. WEBRTC
- C. SIP
- D. SDP
- E. STUN/TURN/ICE

Correct Answer: CD

QUESTION 2

Which URL is used for AMM to verify the Avaya Equinox Clients messaging configuration profile parameters while troubleshooting the issue?

- A. <https://:8443/aem/resources/>
- B. <https://:8344/amm/resources/>
- C. <https://:8443/ame/resources/>
- D. <https://:8443/aam/resources/>

Correct Answer: A

QUESTION 3

With which two users can Avaya Multimedia Messaging (AMM) subscribers exchange text-based Instant Messages? (Choose two.)

- A. AMM users outside of the customer enterprise
- B. Other AMM users within the customer enterprise
- C. Presence-enabled users within the customer enterprise
- D. Microsoft Lync-enabled users within the customer enterprise
- E. Microsoft Lync-enabled users outside of the customer enterprise

Correct Answer: CD

QUESTION 4

Which three steps are included in Discipline 3, Develop Interim Containment Actions, of the 8D Troubleshooting Methodology? (Choose three.)

- A. Implement protections
- B. Evaluate systems and components
- C. Develop immediate controlled actions to isolate the problem
- D. Try actions that bypass the issue, like creating a work-around for temporary restoral of service.
- E. Develop a hypothesis based on the outcome of the various controlled actions and the system's reactions.

Correct Answer: CDE

QUESTION 5

Avaya currently uses an online diagnostic methodology for partners to raise trouble tickets and receive assistance. The methodology is named Avaya Diagnostic Methodology. When Avaya Tier 3 support works a trouble ticket, what is the final step in the Avaya Diagnostics Methodology that they will perform?

- A. Install a patch to fix the problem.
- B. Update the Knowledge Management database.
- C. Implement corrective actions.
- D. Implement a solution.

Correct Answer: B

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