72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications Support

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QUESTION 1

During the daily system health check, a support technician found out that AAWG services are not running and have to be started manually.

Entering which CLI alias command will start the AAWG services?

A. svc csa start

B. svc cas start

C. service aawg start

D. svc aawq start

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101064809

QUESTION 2

A customer is unable to register on an Avaya IXTM Workplace Client (Windows). The following message is displayed:

CHECK YOUR WEB ADDRESS AND TRY AGAIN.

While troubleshooting a support technician checked the AADS.log and find the following information:

class com.avaya.asm.core.exceptions.DMException: executeSessionMethod: cannot talk to Cassandra: command=StatementCommand [com.avaya.ustore.cas.SMSessionDAOAdapter$1@7b99f956] nestedException: class com.avaya.asm.core.exceptions.DMException: checkCluster: cannot talk to Cassandra nestedException: com.avaya.asm.core.exceptions.ConnectionPoolInitializerException:connections are down

What is causing this failure?

A. AADS is unable to communicate with Session Manager\\'s Cassandra Database.

B. AADS Cassandra database is down.

C. Data replication failure between Session Manager and AADS.

D. AADS is unable to communicate with System Manager\\'s Cassandra Database.

Correct Answer: B

QUESTION 3

Customer has changed Avaya Aura Core and the Avaya Equinox Conferencing solution domain name. As a result, new FQDNs were assigned to all solution components. New server identity certificates are now required. This customer does not use a Third-Party Certificate Authority (CA) and is not planning to. The customer is asking you if signed identity certificates can be generated internally.

What would you recommend?

A. Use Avaya Aura Device Services (AADS) as an internal Certificate Authority (CA).

B. A Certificate Authority (CA) is not a mandatory requirement as all Avaya Aura Core and Equinox solution components support self-signed certificates.

C. Use Utility Services as an internal Certificate Authority (CA).

D. Use System Manager as an internal Certificate Authority (CA).

Correct Answer: D

QUESTION 4

Users are unable to send and receive IM/Multimedia messages. The Avaya IXTM Workplace Client

displays the following error message:

The messaging service is not currently available.

Viewing the ps.log, you find the following log entry:

[LDAP:error code 32 - No Such Object]; remaining name \\'ou=USERS,dc=com\\'.

What is causing this problem?

A. The maximum number of licensed subscribers has been reached.

B. The maximum number of subscribers has been reached.

C. The incorrect LDAP User Search Base parameter is in the Client REST Authentication configuration of Avaya Presence Snap-In.

D. The incorrect Authentication Mechanism parameter is in the Client REST Authentication configuration of Avaya Presence Snap-In.

Correct Answer: C

QUESTION 5

Consider an Avaya IXTM Workplace for Web Client connecting to a virtual meeting room from a public network.

Which two components within the call flow will be involved in the media path? (Choose two.)

A. Avaya Aura Media Server

B. Avaya Auta Web Gateway

C. Equinox Media Server

D. Session Manager

Correct Answer: BC