# 7230X<sup>Q&As</sup>

Avaya Aura® Communication Applications Support Exam

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#### **QUESTION 1**

After a new implementation the customer began to experience dropped calls and an `all lines busy\\' error condition. The carrier confirmed their service was operational and all lines tested came back good. After contacting Avaya, support confirmed there were more calls being presented than the telephone switch could handle.

Which pre-implementation step was omitted?

- A. properly sizing trunk capacity
- B. interoperability testing
- C. upgrading the circuits
- D. correct licensing specifications

Correct Answer: A

#### **QUESTION 2**

A customer reports that remote worker users cannot see their feature buttons. Their Avaya Session Border Controller for Enterprise (SBCE) was recently damaged and replaced due to a lightning strike. After doing some troubleshooting, support was able to see that PPM was misconfigured in the SBCE.

Which tool was used, and which symptoms were visible that pointed to this issue?

- A. List trace; PPM requests were going to Avaya Aura® Session Manager instead of the PPM server
- B. traceSM; SIP requests were going to Avaya Aura® Session Manager instead of SBCE
- C. traceHTTP; all HTTP requests were going to SBCE instead of Avaya Aura® Communication Manager
- D. traceSBC with PPM debugging enabled; PPM requests were seen to be going to the Utility Server instead of Session Manager

Correct Answer: A

#### **QUESTION 3**

Callers hear a fast busy when they dial into Avaya Aura® Messaging (AAM) to retrieve their voicemail messages. After troubleshooting you discover that someone has left trunks in busy-out state on AAM.

How would you restore the trunks to in-service status?

A. Using AAM web GUI access Administration > Messaging > Diagnostics > Network Connection, and then click on the Release All Trunks button.

B. SSH to AAM, and execute the release trunks all command.



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C. SSH to AAM, and execute the release trunk command.

D. Using AAM web GUI access Administration > Messaging > Telephony Diagnostics > Release, type `all\\' in the Equipment Number field, and then click on the Release button.

Correct Answer: D

#### **QUESTION 4**

The WebRTC snap-in is showing a yellow caution icon under License Mode.

What does this error mode indicate?

- A. The license was installed incorrectly.
- B. The license 30 day grace period has expired.
- C. There is a license error but the snap-in continues to function.
- D. The snap-in license has expired and is out of service.

Correct Answer: C

Reference: https://downloads.avaya.com/css/P8/documents/101029760 (page 14)

#### **QUESTION 5**

In which way can you check if the Avaya Session Border Controller (SBC) is using the correct server certificate?

- A. Using Avaya SBC, navigate to Dashboard > Security > Certificates
- B. Using System Manager (SMGR), navigate to Services > Security > Certificates
- C. Using Avaya SBC, navigate to Dashboard > TLS Management > Server Profiles
- D. Using System Manager (SMGR), navigate to Dashboard > TLS Management > Certificates

Correct Answer: C

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