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QUESTION 1

When enabling Remote Worker telephones to access a Public Directory, which additional configuration item needs to be configured on the Avaya Session Border Controller for Enterprise (SBCE)?

- A. an LDAP End Point Policy Group
- B. a reverse proxy for LDAP
- C. an application relay for LDAP
- D. an LDAP Server Flow

Correct Answer: A

QUESTION 2

Considering the message flow to an Avaya Aura® Contract Centre (AACC) Agent Desktop, which protocol is used to communicate between AACC, CCT, and the Agent Desktop PC?

- A. CSTA
- B. TSAPI
- C. SIP
- D. WCF

Correct Answer: C

QUESTION 3

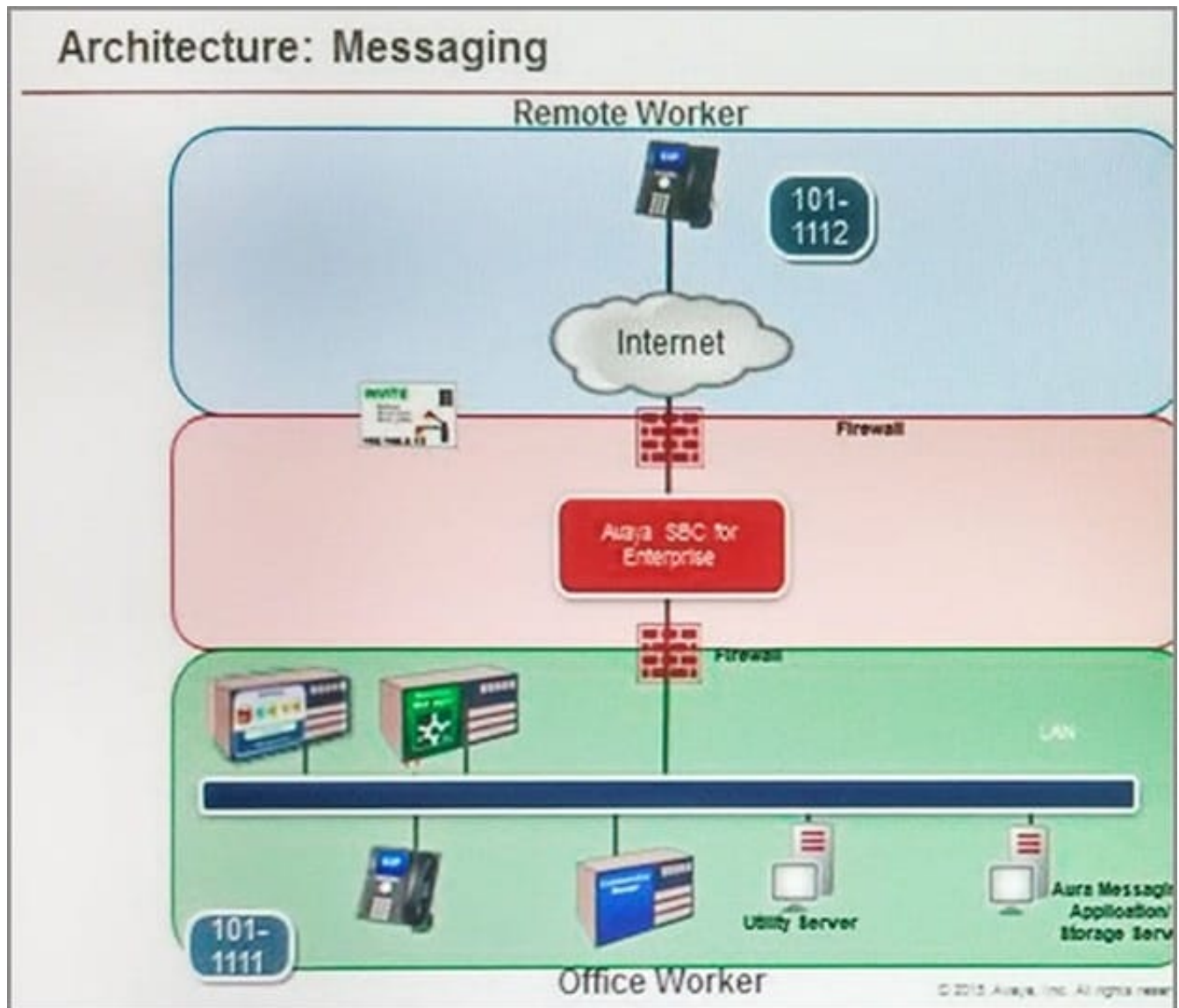
A customer reports that they cannot place calls to the Public Network using the SIP Service Provider after a technician had finished fixing an issue in the Session Border Controller (SBC).

Within Avaya SBC, in which three places do you check the configuration of the SIP Trunks? (Choose three.)

- A. PPM Services
- B. Media Interface
- C. Routine Configuration
- D. Signaling Interfaces
- E. Server Configuration

Correct Answer: CDE

QUESTION 4



Refer to the exhibit.

Avaya Tier 3 support receives a case escalated by Tier 2 where the customer cannot receive incoming calls, but can make calls out successfully. The trace shows that the incoming calls arrive at the Avaya Session Border Controller for Enterprise (SBCE) but fail to get routed into the customer enterprise network.

Based on this information, what is and is not working?

- A. The local area network, Avaya Aura® Communication Manager, and Avaya Aura® Session Manager are working. SBCE is partially working, but routing may be incorrect.
- B. The local area network, Avaya Aura® Communication Manager, and Avaya Aura® Session Manager are working. The public network is not working.
- C. The local area network, Avaya Aura® Communication Manager, and Avaya Aura® Session Manager are working. SBCE is not working.

D. The local area network and Avaya Aura® Session Manager are working. Avaya Aura® Communication Manager is not working.

Correct Answer: D

QUESTION 5

The Entity Monitoring column on the Session Manager Dashboard shows two figures per line.

How should these two figures be interpreted?

- A. the first number indicates the number of retries, the second number indicates the total number of links monitored
- B. the first number indicates the number of unmonitored links, the second number indicates the total number of monitored links
- C. the first number indicates the total number of links monitored, the second number indicates the number of links down
- D. the first number indicates the number of links down, the second number indicates the total number of links monitored

Correct Answer: C

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