# 72300X<sup>Q&As</sup>

Avaya Aura Communication Applications Support Exam

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#### **QUESTION 1**

A customer reports that they cannot place WebRTC calls. You discover there is a problem with communication between Avaya Breeze <sup>™</sup> and the Avaya Aura® Media Server (AAMS). Where in Avaya Breeze <sup>™</sup> do you set/check the User ID for Restful TLS authentication?

A. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Avaya Aura Media Server

B. Use the System Manager (SMGR) web GUI to access Breeze > Cluster Administration > General > Cluster Attributes

C. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Attributes

D. Use the System Manager (SMGR) web GUI to access Breeze > Server Administration > Dashboard

Correct Answer: B

#### **QUESTION 2**

Avaya Aura® Messaging (AAM) needs to communicate with Avaya Aura® Session Manager (SM) whose identity certificates have been signed by Avaya Aura® System Manager (SMGR) Certificate Authority (CA).

How does AAM get a copy of the Trusted SMGR CA Certificate?

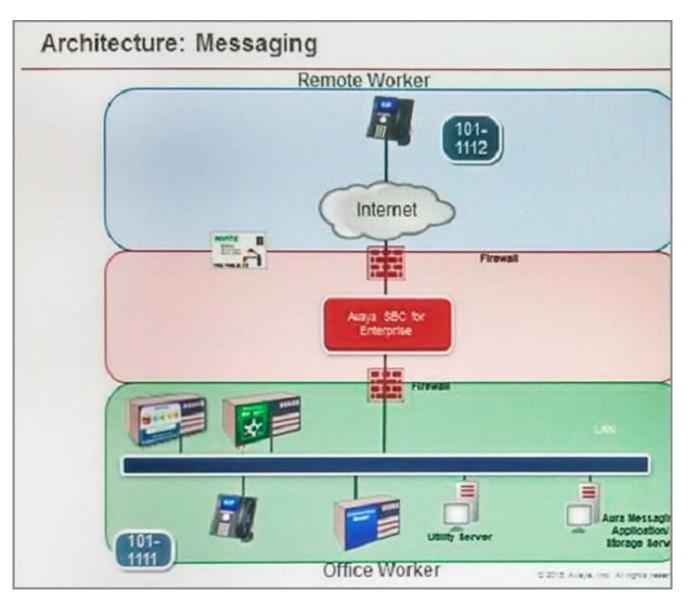
A. The certificate is retrieved from SMGR automatically when AAM services are started.

- B. The certificate needs to be manually installed.
- C. The certificate installs as a result of running `initTM -f\\'.
- D. The certificate installs as a result of the enrollment process.

Correct Answer: C

**QUESTION 3** 

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Refer to the exhibit.

After some system maintenance was completed over the weekend, a customer calling from the office states they hear a fast busy when trying to access their voicemail. Avaya support verifies local network connectivity is up and Avaya Aura® Messaging server is registering

no alarms. A SIP trace displays a 404 Not Found error message.

Based on what is already working, to where can the issue potentially be isolated?

- A. endpoint routing configuration issue
- B. interoperability testing
- C. network outage
- D. routing configuration issues

Correct Answer: D

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#### **QUESTION 4**

After Avaya Aura® Messaging (AAM) answers a call Avaya Aura® Communication Manager (CM) will

initiate a shuffle of the media path if possible to establish a direct media path between the IP endpoint and

AAM.

Which SIP message is sent by Avaya Aura® Communication Manager (CM) to AAM to initiate the shuffle?

- A. Re-Invite
- B. Refer
- C. Info
- D. Cancel
- Correct Answer: A

#### **QUESTION 5**

To validate the initial system status of Avaya Breeze <sup>™</sup> with the WebRTC Snap-in, which three components should be checked? (Choose three.)

- A. Configured certificates
- B. Licensing mode
- C. Cluster Status
- D. Installation status
- E. WebRTC Service within Service Management > Services

Correct Answer: BCE

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