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QUESTION 1

Using the Avaya Aura® Session Manager (SM) command line interface, which Linux command will display a quick, at-a-glance status of SM internal services?

A. statSM

B. traceSM

C. smconfig

D. statapp

Correct Answer: D

QUESTION 2

When observing the Session Manager dashboard, you notice that one entity is marked as down.

Which two troubleshooting tools can be used to investigate the problem? (Choose two.)

A. List trace station on Avaya Aura?Communication Manager

B. statapp on the Command Line Interface of Avaya Aura?Session Manager

C. traceSM on the Command Line Interface of Avaya Aura?Session Manager

D. the replication page in Avaya Aura?System Manager

E. Avaya Aura?Session Manager Entity Link Connection Status page in Avaya Aura?System Manager

Correct Answer: CE

QUESTION 3

Avaya currently provides Avaya Diagnostic Methodology for partners to raise trouble tickets and receive assistance.

Which three documents does Avaya expect customers/partners to have filled out before contacting support? (Choose three.)

A. Problem Clarification

B. Cause

C. Knowledge Management

D. Details/Findings

E. Problem Statement

Correct Answer: ACE

QUESTION 4

A customer faces a situation in which the SIP endpoints do not register to Session Manager using Transport Layer Security (TLS). A test reveals that the SIP endpoints do register using the Transmission Control Protocol (TCP). While investigating the problem, the company decides to temporarily use the TCP.

What 8D Discipline covers this decision?

A. D5

B. D4

C. D2

D. D1

E. D3

Correct Answer: E

QUESTION 5

When retrieving a message from Avaya Aura?Messenger (AAM), what is the function of the RE-INVITE?

A. The RE-INVITE is only used when the initial INVITE is not transmitted successfully.

B. The RE-INVITE shuffles the media path off Avaya Aura?Communication Manager (CM).

C. The RE-INVITE is to allow the user to be authenticated.

D. The RE-INVITE is only sent if a voice port cannot be initially connected to the caller.

Correct Answer: C

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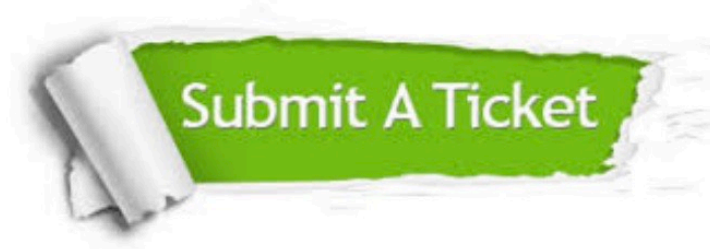
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