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QUESTION 1

A customer faces a situation in which the SIP endpoints do not register to Session Manager using Transport Layer Security (TLS). A test reveals that the SIP endpoints do register using the Transmission Control Protocol (TCP). While investigating the problem, the company decides to temporarily use the TCP.

What 8D Discipline covers this decision?

- A. D5
- B. D4
- C. D2
- D. D1
- E. D3

Correct Answer: E

QUESTION 2

You are configuring Shared Bandwidth Management for Call Admission Control (CAC) between Communication Manager (CM) and Session Manager (SM).

Which two tasks must you perform to achieve this? (Choose two.)

- A. Specify the shared bandwidth limit on the Communication Manager (SIP) Entity screen
- B. Create Network Region Groups (NRG) in Communication Manager
- C. Create Locations in Session Manager
- D. Create a Bandwidth Share Group in SM
- E. Match the Network Region used for the SIP users with the Domain in SM

Correct Answer: AD

QUESTION 3

A customer calls Avaya Support stating their Session Manager (SM) is down. After some troubleshooting the technician sees SM is in the Deny New Service state and in Restricted license mode.

What does this license mode indicate?

- A. The license only contains a number of SIP User Agent licenses and is missing the SIP trunking licenses.
- B. There is a license error but SM continues to function.
- C. The license 30 day grace period has expired and SM service is being denied

D. The license does not contain any SIP User Agent licenses.

Correct Answer: C

QUESTION 4

Which two traces options can be useful when trouble-shooting SIP endpoint registration issued with a phone using TCP protocol? (Choose two.)

- A. SIP Registration
- B. TLS handshaking
- C. PPM
- D. Call Processing

Correct Answer: AD

QUESTION 5

Which additional area may require trouble-shooting for a remote worker connected to a public network, over an office worker connected to the corporate private network?

- A. System Parameters ip options in Communication Manager
- B. System Manager SIP User Communication Profile (remote worker settings)
- C. Session Border Controller configuration
- D. Media Server (AAMS) Public Network settings

Correct Answer: C

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