

## 72200X<sup>Q&As</sup>

Avaya Aura Core Components Support Exam

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## QUESTION 1

Ignoring Presence, to be fully functional, how many event package does an AST endpoint subscribe to?

- A. 1
- B. 5
- C. 12
- D. 64

Correct Answer: B

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## QUESTION 2

When comparing two Remote Worker SIP clients, one is an Avaya Communicator soft client and the other is a 96X1SIP hardphone, which statement is true?

- A. Both Avaya Communicator and 96X1SIP clients register with SM via SBCE and receive their SIP Controller List by PPM download.
- B. The Avaya Communicator receives its SIP Controller List via 46xxsettings.txt file download, whereas the 96x1 receives its SIP Controller List by PPM download.
- C. If required, Avaya Communicator and 96X1 clients will automatically upgrade themselves from software stored on the SBCE.
- D. Avaya Communicator registers with SM via SBCE whereas the 96X1 telephone registers with CM via SBCE.

Correct Answer: B

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## QUESTION 3

Avaya currently provides Avaya Diagnostic Methodology for partners to raise trouble tickets and receive assistance.

Which three documents does Avaya expect customers/partners to have filled out before contacting support? (Choose three.)

- A. Problem Clarification
- B. Cause
- C. Knowledge Management
- D. Details/Findings
- E. Problem Statement

Correct Answer: ACE

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## QUESTION 4

Which two statements regarding the core architecture in the Avaya Aura@ 7 solution are true? (Choose two.)

- A. SIP trunks can only be configured on Avaya Aura@ Session Manager (SM).
- B. SIP user Agents register with Avaya Aura@ Session Manager (SM).
- C. SIP User Agents can register to Avaya Aura@ Communication Manager (CM) or Avaya Aura@ Session Manager (SM).
- D. Avaya Aura@ Media Server (AAMS) cannot connect to Avaya Aura@ Communication Manager (CM) without routing via Avaya Aura@ Session Manager (SM).
- E. Avaya Aura@ Media Server (AAMS) connects directly to Avaya Aura@ Communication Manager (CM) using SIP.

Correct Answer: BE

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## QUESTION 5

Where can the alarm status of all Session Managers be viewed at a glance?

- A. Session Manager Dashboard
- B. Session Manager SIP Entity
- C. Session Manager Administration
- D. SIP Entity Monitoring

Correct Answer: A

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