

7004.1^{Q&As}

Avaya Communication Server 1000 for Avaya Aura® Maintenance Exam

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QUESTION 1

A company recently deployed IP telephones in its Call Center. During peak traffic conditions, callers receive an overflow tone and calls are blocked.

Zone Number = 1 Zone Intent = MO Intrazone Traffic = Best Quality Interrone Traffic = Best Bandwidth Resource Type = Shared

Which programming change is recommended to provide dedicated Digital Signal Processor (DSP) resources to Contact Center IP telephones?

- A. Change Zone Intent VTRK
- B. Change Resource Type to Private
- C. Change Interzone to BestQuality
- D. Change InterzoneTraffic to Best Bandwidth

Correct Answer: B

QUESTION 2

Click the Exhibit button.

TRAN	AC1	RLI 4	RLI 2	RLI 3	RLI 9
NPA	1912	ENTR 0 ROUT 2 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 0 ROUT 3 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 0 ROUTE 5 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 0 ROUT 4 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
RLI	4	CNV NO EXP NO FRL 3 DMII 0	CNV NO EXP NO FRL 5 DMII 0	CNV NO EXP NO FRL 1 DMII 2	CNV NO EXP NO FRL 1 DMII 0
SDRR	NONE	FCI 0 OHQ NO CBQ NO	FCI 0 OHQ NO CBQ NO	FCI 1 OHQ NO CBQ NO	FCI 0 OHQ NO CBQ NO
ITEI	NONE				
NPA	1914	ENTR 1 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ISET 1 MFRL 0	ENTR 1 ROUTE 1 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 1 ROUT 2 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
RLI	3	CNV NO EXP YES FRL 3 DMII 0	ENTR 1 ROUT 1 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	CNV NO EXP NO FRL 3 DMII 0	CNV NO EXP NO FRL 3 DMII 0
SDRR	NONE	FCI 0 OHQ NO CBQ NO	CNV NO EXP NO FRL 3 DMII 0	FCI 0 OHQ NO CBQ NO	FCI 0 OHQ NO CBQ NO
ITEI	NONE				
NPA	1718	ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
RLI	4	CNV NO EXP YES FRL 3 DMII 0	CNV NO EXP NO FRL 3 DMII 0	CNV NO EXP YES FRL 3 DMII 0	CNV NO EXP YES FRL 3 DMII 0
SDRR	NONE	FCI 0 OHQ NO CBQ NO	FCI 0 OHQ NO CBQ NO	FCI 0 OHQ NO CBQ NO	FCI 0 OHQ NO CBQ NO
ITEI	NONE				
NPA	1717				
RLI	9				
DENY	39680				
DENY	39681				
DDD	3344000				
NPA	1814				
RLI	4				
SDRR	NONE				
ITEI	NONE				
NPA	1609				
RLI	2				
DID	53336				
ITEI	NONE				

Given the customer's programmed database shown in the exhibit and AC 1 = 9, over which RLI will a call placed to 9-1-912-534-2222 complete?

- A. RLI 9

- B. RLI 4
- C. RLI 3
- D. RLI 2
- E. call will not complete as dialed

Correct Answer: B

QUESTION 3

Click the Exhibit button.

A customer has a Communication Server 1000RIs. 7 x system. Telephone users are required to use Basic Alternate Route Selection (BARS) to make toll calls.

What Class of Service (CLS) adjustment must you make telephone in order to allow the system to use the telephone network class of service (NCOS) to determine call eligibility?

- A. change the CLS entrySRE to CTD
- B. change the CLS entrySRE to FR2
- C. change the CLS entrySRE to CUN
- D. change the CLS entry SRE to UNR

Correct Answer: D

QUESTION 4

A customer has just deployed a new Communication Server 1000 RIs. 7 x High Availability system. You have been instructed to configure the required virtual routes to comply with the company's dialing plan strategy.

Which Feature Package must be enabled to allow virtual routes on the system?

- A. Package 147 ISDN Signaling Link
- B. Package 148 Advanced ISDN Network Services
- C. Package 145 integrated Services Digital Network
- D. Package 161 ISDN Supplementary Features

Correct Answer: B

QUESTION 5

A customer site has a Communication Server 1000 system located at us main campus and wants to network me system for direct calls with a system in a different city. Which type of steering code is required to route calls over specify trunk routes between the two sites?

- A. Distant SteeringCode (DSC)
- B. Remote Steering Code (RSC)
- C. Network Plan Area (NPA)
- D. Special Number (SPN)

Correct Answer: A

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