# 700-039<sup>Q&As</sup>

Advanced Collaboration Architecture Sales Engineer

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#### **QUESTION 1**

Which three options are benefits of Cisco Prime Collaboration? (Choose three.)

A. It enables automatic monitoring and repair of Cisco devices and software applications.

B. It enables comprehensive monitoring and diagnostics for Cisco Unified Communications and Cisco Telepresence systems.

C. It provides historical reporting and trending on Collaboration business metrics.

- D. It verifies whether the network is secure and efficient.
- E. It reduces the expertise needed to manage changes that occur when the network is operational.

F. It ensures consistent configurations by increasing the per-user configuration time.

#### Correct Answer: BCE

#### **QUESTION 2**

The customer satisfaction index is an important business Key Performance Indicator Which building block of the business model references that KPI?

- A. Channels
- B. CRM
- C. Key activities
- D. Customer segments

Correct Answer: B

#### **QUESTION 3**

Which two services are often led by Cisco? (Choose two)

- A. Software-based services
- B. Software upgrade services
- C. Maintenance services
- D. Hardware replacement services
- E. Cloud services

Correct Answer: AE

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#### **QUESTION 4**

Which two options are typically included in a Cisco Collaboration Architecture services proposal? (Choose two.)

- A. Competitive assessment
- B. Collaboration dashboard services
- C. End-user documentation services
- D. Compliance strategy consulting services
- E. Medianet-readiness assessment services

Correct Answer: AE

#### **QUESTION 5**

Which company stakeholder may ask questions relating to improving resource efficiency while maintaining regulatory compliance during evaluation of a new architecture or strategy?

- A. Chief Financial Officer
- B. Chief Information Officer
- C. Chief Executive Officer
- D. Vice President
- Correct Answer: B

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