



70-685^{Q&As}

Windows 7, Enterprise Desktop Support Technician

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QUESTION 1

The chief financial officer (CFO) releases new guidelines that specify that only users from finance are allowed to run FinanceApp1.

Users in the Marketing OU report that they can run FinanceApp1.

You need to ensure that only users in the Finance OU can run FinanceApp1.

What should you do?

- A. In the AllComputers GPO, create a new AppLocker executable rule.
- B. In the Desktops GPO and the Laptops GPO, create a new Windows Installer rule.
- C. In the AllComputers GPO, create a software restriction policy and define a new hash rule.
- D. In the Desktops GPO and the Laptops GPO, create a software restriction policy and define a new path rule.

Correct Answer: A

Chapter 10 p 467- 468 Understanding the difference between SRP and AppLocker You might want to deploy application control policies onto Windows operating systems earlier than Windows Server2008R2 or Windows7. You can use AppLocker policies only on the supported editions of Windows Server2008R2 and Windows7, but you can use SRP on supported editions of Windows beginning with Windows Server2003 and WindowsXP. [http://technet.microsoft.com/en-us/library/ee460955\(Ws.10\).aspx](http://technet.microsoft.com/en-us/library/ee460955(Ws.10).aspx) [http://technet.microsoft.com/en-us/library/dd548340\(Ws.10\).aspx](http://technet.microsoft.com/en-us/library/dd548340(Ws.10).aspx)

QUESTION 2

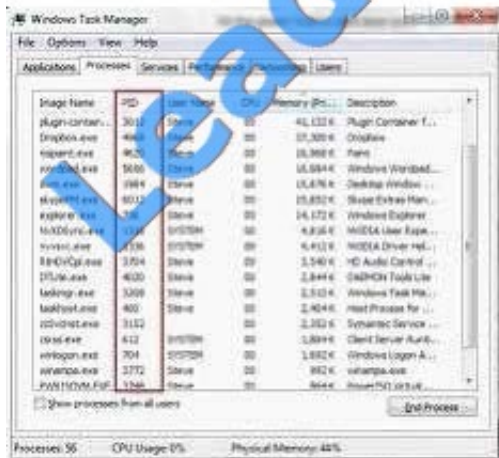
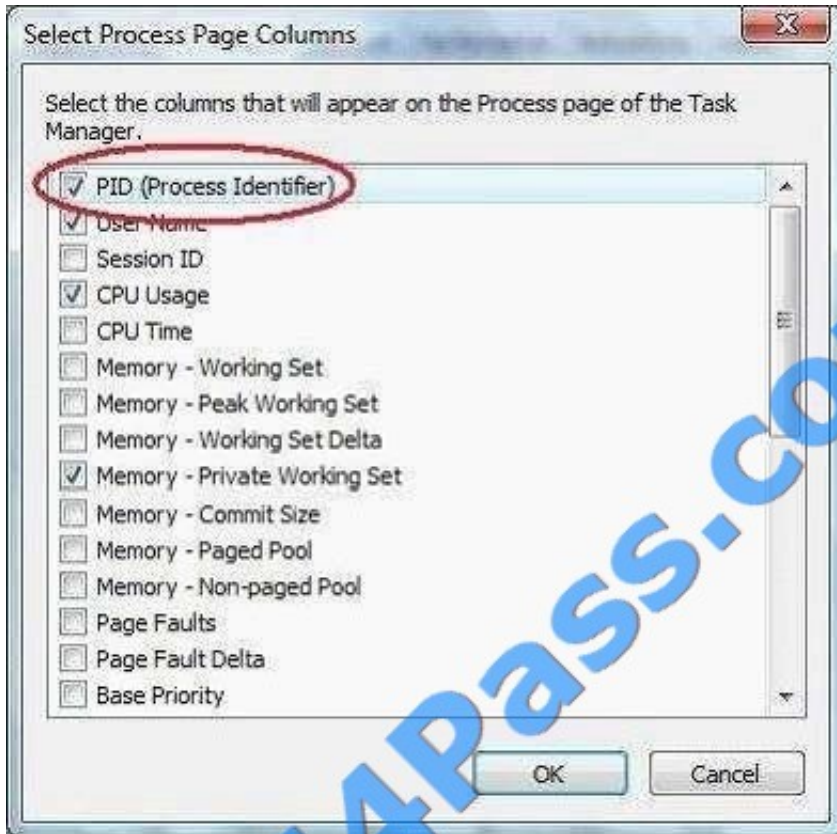
You are troubleshooting performance issues on a Windows 7 Enterprise client computer. An unfamiliar service is running on the computer.

You need to recommend the solutions that identify which process identifier (PID) is associated with the service. What should you do? (Choose all that apply.)

- A. Run the System Configuration utility (rnsconfig.exe) and view the Services tab.
- B. Run the sc query command.
- C. Use Windows Task Manager and view the Services tab.
- D. Run the sc queryex command.
- E. Run the Services management console.

Correct Answer: CD

[http://technet.microsoft.com/en-us/library/dd228921\(Ws.10\).aspx](http://technet.microsoft.com/en-us/library/dd228921(Ws.10).aspx) In order to get to know, or view, retrieve and identify the process ID or PID of the processes running in Windows operating system, users or administrators can make use of Task Manager. However, Task Manager does not display PID information by default. To display the PID value in Task Manager, go to Processes tab, click on View menu, and then click on Select Columns.... In the "Select Columns" or "Select Process Page Columns" dialog, tick and check the checkbox for PID (Process Identifier), and click OK.



QUESTION 3

A company has computers running Windows 7 Enterprise. All of the company's portable computers have been configured to use the Balanced power plan with the default plan settings.

The battery power of one user's portable computer drains much faster than other similar model portable computers.

You need to gather information from the user's portable computer to ascertain the cause of the battery power drain.

Which two actions should you perform in sequence?



(To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:

Open an elevated command prompt.

Open a standard command prompt.

Run the `Power_Troubleshooter.ps1` script.

Run the `powercfg.ps1` script.

Run the `powercfg.exe - energy` command.

Run the `powercfg.exe - devicequery all_devices` command.

Correct Answer:

Open an elevated command prompt.

Run the `powercfg.exe - energy` command.

Open a standard command prompt.

Run the `Power_Troubleshooter.ps1` script.

Run the `powercfg.ps1` script.

Run the `powercfg.exe - devicequery all_devices` command.

QUESTION 4

You install an application named App01 on a client computer running Windows 7. The application automatically appears in the system tray. Upon reboot, the application consumes all of the computer's network bandwidth.

You need to stop the application from consuming the bandwidth so that you can troubleshoot the problem.

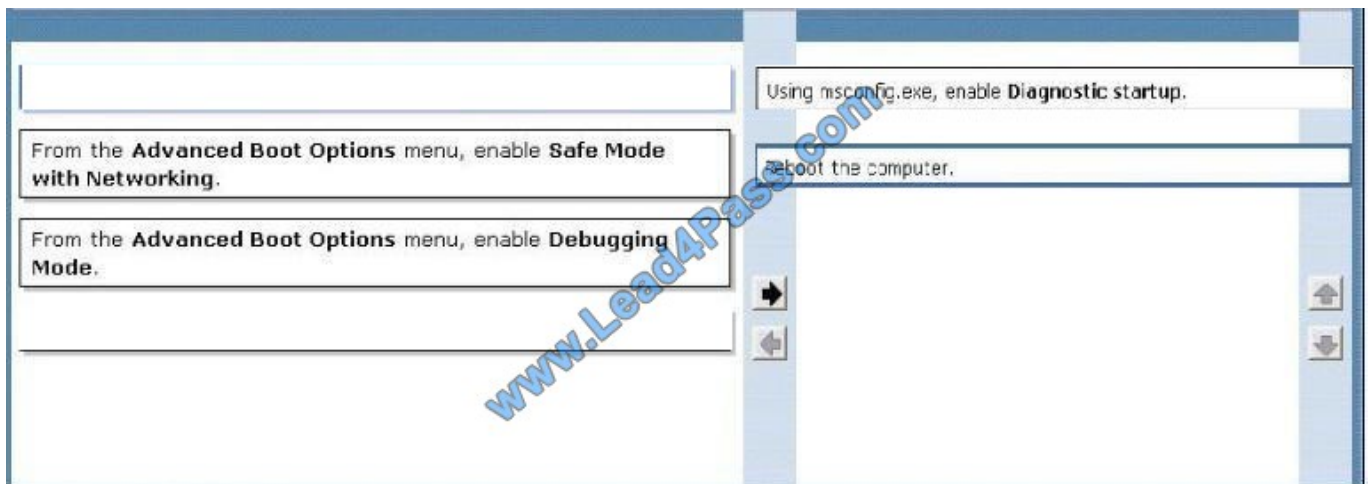
Which two actions should you perform in sequence?

(To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:



Correct Answer:



QUESTION 5

Your company has a main office and a branch office. The network contains a single Active Directory domain. All servers and client computers are members of the domain.

A print server is located in the branch office. All other servers are located in the main office. All servers run Windows Server 2008 R2. All client computers run Windows 7.

Users in the branch office report poor performance when they access an intranet Web site in the main office.

You need to recommend changes to the network to improve the performance of intranet access by computers in the branch office.

What should you recommend implementing?

- A. A VPN
- B. BranchCache



C. HTTP redirect

D. WebDav

Correct Answer: B

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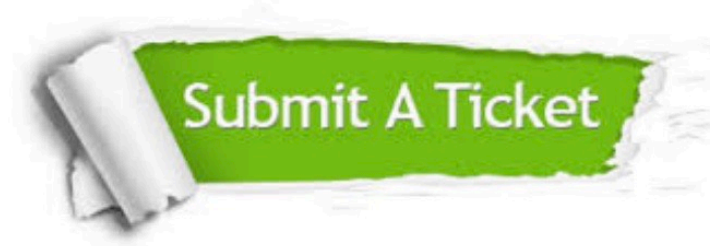
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