



70-685^{Q&As}

Windows 7, Enterprise Desktop Support Technician

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QUESTION 1

The help desk reports that several users use the previous version of App1, which causes some data to become corrupt. You need to recommend a solution to prevent all users from using the previous version of App1. What should you recommend?

- A. that a domain administrator create a GPO linked to the domain and configure AppLocker settings in the GPO
- B. that a domain administrator create a GPO linked to the domain and configure Software Installation settings in the GPO
- C. that the new version of App1 be added to the Data Execution Prevention (DEP) settings on each client computer
- D. that the previous version of App1 be added to the Data Execution Prevention (DEP) settings on each client computer

Correct Answer: A

QUESTION 2

All client computers on your company network run Windows 7 and are members of an Active Directory Domain Services domain.

A network administrator changes the IP address of a file server. Employees are unable to connect to the file server. You need to ensure that the employees are able to connect to the file server immediately.

What should you do?

- A. Instruct the employees to run the `ipconfig /renew` command.
- B. Update the Hosts file on the file server with the new IP address.
- C. Run a remote Windows PowerShell script to flush the DNS resolver cache on each computer.
- D. Run a remote Windows PowerShell script to run the `netstat` command on each computer.

Correct Answer: C

This example will flush the DNS resolver cache on the remote computer named "SVR1" Run-RemoteCMD SVR1 Enter command to run: `ipconfig /flushdns`

- B. could work but this requires an immediate solution.
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QUESTION 3

A company has computers running Windows 7 Enterprise. All of the company's portable computers have been configured to use the Balanced power plan with the default plan settings.

The battery power of one user's portable computer drains much faster than other similar model portable computers.



You need to gather information from the user's portable computer to ascertain the cause of the battery power drain.

Which two actions should you perform in sequence?

(To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:

Open an elevated command prompt.

Open a standard command prompt.

Run the **Power_Troubleshooter.ps1** script.

Run the **powercfg.ps1** script.

Run the **powercfg.exe - energy** command.

Run the **powercfg.exe - devicequery all_devices** command.

Correct Answer:

Open an elevated command prompt.

Run the **powercfg.exe - energy** command.

QUESTION 4

All client computers on your company network run Windows XP and are members of an Active Directory Domain Services domain.

You plan to migrate all computers to Windows 7. You also plan to deploy a new VPN server to support remote network access for the computers.

You need to ensure that all computers will be supported for remote access during the migration to Windows



What should you do?

- A. Set the VPN server to Layer 2 Tunneling Protocol.
- B. Set the VPN server to Secure Socket Tunneling Protocol.
- C. Set the VPN server to Internet Key Exchange version 2.
- D. Configure the Direct Access feature on the VPN server.

Correct Answer: A

QUESTION 5

Several users in the sales department report that their user accounts are locked out shortly after they change their user passwords.

You need to minimize the number of account lockouts that occur after the users change their passwords.

What should you instruct the users to do?

- A. Delete all entries from the Credential Manager vault.
- B. Change their passwords and then create a password reset disk.
- C. Change their passwords and then configure App2 to log on by using a service account.
- D. Change their passwords and then log off and log back on to their computers.

Correct Answer: C

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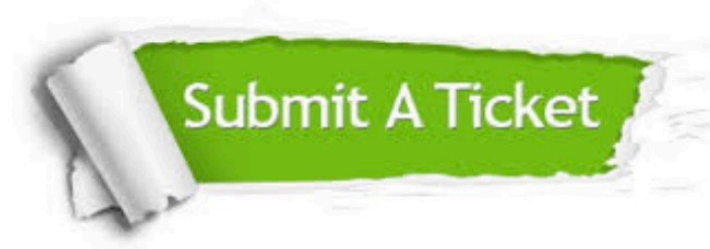
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