



70-685^{Q&As}

Windows 7, Enterprise Desktop Support Technician

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QUESTION 1

A corporate environment includes 10,000 client computers running Windows 7 Enterprise. The client computers are joined to an Active Directory Domain Services (AD DS) domain named contoso.com. DNS is the preferred name-resolution protocol. There have been no recent changes to the DNS entries. WINS is not running in the environment. When most users attempt to connect to pc01.contoso.com from their client computers, the URL resolves to the incorrect IP address. The URL resolves correctly from only one client computer. On the client computers experiencing the issue, the HOSTS file does not include an entry for pc01.contoso.com. You need to recommend an approach for resolving pc01.contoso.com correctly from all client computers. What is the best approach to achieve the goal? (More than one answer choice may achieve the goal. Select the BEST answer.)

- A. Run the ipconfig /flushdns command from the client computers experiencing the issue.
- B. Add a pc01 entry pointing to the correct IP address to the LMHOSTS file on each of the client computers experiencing the issue.
- C. Add a pc01.contoso.com entry pointing to the correct IP address to the HOSTS file on each of the client computers experiencing the issue.
- D. Run the ipconfig /registerdns command from PC01.

Correct Answer: C

[http://technet.microsoft.com/en-us/library/cc784552\(WS.10\).aspx](http://technet.microsoft.com/en-us/library/cc784552(WS.10).aspx)

QUESTION 2

All client computers on your company network run Windows 7.

The preview displayed in the Content view of Windows Explorer and the Search box is considered a security risk by your company.

You need to ensure that documents cannot be previewed in the Content view.

What should you do?

- A. Change the Windows Explorer view to the List view and disable all Search indexes.
- B. Set Group Policy to enable the Remove See More Results/Search Everywhere link setting.
- C. Set Group Policy to enable the Turn off the display of snippets in Content view mode setting.
- D. Set Group Policy to enable the Turn off display of recent search entries in the Windows Explorer search box setting.

Correct Answer: C

Location: User Configuration > Administrative Templates > Windows Components > Windows Explorer This policy lets you disable the display of file content snippets when Content view is turned on. Content view is the default view returned when a search is executed and shows snippets of content of returned files. Default configuration: Snippets are displayed in Content view Purpose: This policy should be enabled if you want to disable showing snippets of file contents by default when a search is returned. This helps users avoid displaying sensitive data accidentally through Windows Explorer searches while in a non-secure environment. [http://technet.microsoft.com/en-us/library/dd744697\(WS.10\).aspx](http://technet.microsoft.com/en-us/library/dd744697(WS.10).aspx)
[http://technet.microsoft.com/en-us/library/dd744697\(WS.10\).aspx#WS_TurnOffDisplayofSnippets](http://technet.microsoft.com/en-us/library/dd744697(WS.10).aspx#WS_TurnOffDisplayofSnippets)



QUESTION 3

The help desk reports that users in the Marketing OU print draft documents, e-mails, and other miscellaneous documents on Printer2. You need to recommend a solution so that marketing users print documents to Printer1 by default.

What should you do?

- A. Enable printer pooling.
- B. Configure Group Policy Preferences.
- C. Modify the priorities of the shared printers.
- D. Modify the permissions of the shared printers.

Correct Answer: B

<http://technet.microsoft.com/en-us/library/cc732092.aspx> Action: This type of preference item provides a choice of four actions: Create, Replace, Update, and Delete. The behavior of the preference item varies with the action selected and whether the printer connection already exists. Set this printer as the default printer - Select this check box to make the shared printer connection the default Windows printer for the current user. Only if a local printer is not present - Select this check box to bypass changing the default printer if there is a local printer configured on the computer. This setting is unavailable until you select the Set this printer as the default printer check box. Note: A local printer is any printer that is not connected to a shared network printer. This includes physical printers connected to parallel, serial, and USB ports, TCP/IP printers, and virtual printers installed through software. To create a new Shared Printer preference item Open the Group Policy Management Console. Right-click the Group Policy object (GPO) that should contain the new preference item, and then click Edit. In the console tree under User Configuration, expand the Preferences folder, and then expand the Control Panel Settings folder. Right-click the Printers node, point to New, and select Shared Printer. In the New Shared Printer Properties dialog box, select an Action for Group Policy to perform. Enter shared printer settings for Group Policy to configure or remove. Click the Common tab, configure any options, and then type your comments in the Description box. Click OK. The new preference item appears in the details pane.

QUESTION 4

All client computers on your company network run Windows 7. Your company has a Windows Server2008 domain. You plan to use Group Policy to enable BitLocker Drive Encryption (BDE). You need to ensure that the following requirements

are met:

?ll BitLocker recovery keys are stored in a central location. ?ata is encrypted only after a backup of the recovery key is available.

What should you do?

- A. Run the manage-bde -on -ForceRecovery command.
- B. Enable the Choose default folder for recovery password setting.
- C. Enable the Store BitLocker recovery information in Active Directory Domain Services setting.
- D. Enable the Choose how users can recover BitLocker encrypted drives setting. Set the 256-bit recovery key to



Require recovery password.

Correct Answer: C

QUESTION 5

You deploy App1 on a test Windows 7 computer and notice that it fails to run.

You need to ensure that App1 runs on Windows 7 computers.

What should you do?

- A. Digitally sign App1.
- B. Develop and deploy a shim for App1.
- C. Configure an AppLocker policy.
- D. Configure a Software Restriction Policy.

Correct Answer: B

<http://www.youtube.com/watch?v=XgbjlrkvUk> [http://technet.microsoft.com/en-us/library/dd837645\(v=ws.10\).aspx](http://technet.microsoft.com/en-us/library/dd837645(v=ws.10).aspx)

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