



70-685^{Q&As}

Windows 7, Enterprise Desktop Support Technician

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QUESTION 1

Your company has an Active Directory Domain Services domain named contoso.com. All client computers run Windows 7 and are members of the contoso.com domain. All computers are configured to use a proxy server as shown in the exhibit. (Click the Exhibit button.)



An internal SSL Web application named Webapp1 does not run properly when it is accessed through a proxy server. Employees type `https://Webapp1.contoso.com` into their browsers and attempt to run the Web application. They are still unable to run the application. You need to ensure that employees can run the Web application.

What should you do?

- A. Add `https://Webapp1` to the Exceptions list.
- B. Clear the Bypass proxy server for local addresses check box.
- C. Instruct employees to type `https://Webapp1` into their browsers.
- D. Instruct employees to type `http://Webapp1.contoso.com` into their browsers.

Correct Answer: C

QUESTION 2

A corporate environment includes client computers running Windows 7 Enterprise. You find an unknown service installed on a client computer. You suspect that the client computer has been infected with malicious software. You need to recommend an approach for identifying and terminating processes the service is running. What is the best approach to achieve the goals? (More than one answer choice may achieve the goal. Select the BEST answer.)

- A. Run Windows Defender



- B. Run Windows Task Manager
- C. Run the Services Management console
- D. Run Action Center

Correct Answer: A

Reference: [http://technet.microsoft.com/en-us/library/dd996615\(v=WS.10\).aspx](http://technet.microsoft.com/en-us/library/dd996615(v=WS.10).aspx)

QUESTION 3

All client computers on your company network were recently migrated from Windows XP to Windows 7. Employees use Internet Explorer 8.

Each time employees access a Web application, they are prompted to install an add-on. After each installation, the application restarts and prompts the employees to install the add-on again. You need to ensure that employees can run the

application.

What should you do?

- A. Use a script to install the add-on in Windows XP Mode.
- B. Use a script to run the application in Windows XP Compatibility Mode.
- C. Add the class identifier of the add-on to the Add-on list in Group Policy.
- D. Set the Deny all add-ons unless specifically allowed in the Add-on list Group Policy setting to Disabled.

Correct Answer: C

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QUESTION 4

A corporate environment includes client computers running Windows 7 Enterprise. The hard drives of all client computers are encrypted by using Windows BitLocker Drive Encryption. The operating system of a client computer is not found. You are unable to repair the operating system. You need to recommend an approach for salvaging data from the client computer. What is the best approach to achieve the goal? (More than one answer choice may achieve the goal. Select the BEST answer.)

- A. Use the BitLocker Active Directory Recovery Password Viewer.
- B. Use the BitLocker Drive Encryption Recovery Console.
- C. Use a data recovery agent.
- D. Use the BitLocker Repair Tool.

Correct Answer: D



Reference: [http://technet.microsoft.com/en-us/library/ee523219\(v=WS.10\).aspx](http://technet.microsoft.com/en-us/library/ee523219(v=WS.10).aspx)

QUESTION 5

A corporate environment includes client computers running Windows 7 Enterprise and a DNS server named DNS01. A member server named SERVER01 hosts a website. The client computers are joined to an Active Directory Domain Services (AD DS) domain named contoso.com. DNS is the primary name-resolution protocol in use. There have been no recent changes to the DNS entries. The user of a client computer named PC01 can connect to websites. However, when the user attempts to connect to server01.contoso.com, the URL resolves to the incorrect IP address. The URL resolves correctly from other client computers. You need to recommend an approach for ensuring that server01.contoso.com resolves correctly from PC01.

What is the best approach to achieve the goal? (More than one answer choice may achieve the goal. Select the BEST answer.)

- A. Remove the server01.contoso.com entry from the HOSTS file on PC01.
- B. Run the ipconfig /flushdns command from PC01.
- C. Run the ipconfig /flushdns command from DNS01.
- D. Run the ipconfig /registerdns command from SERVER01.

Correct Answer: A

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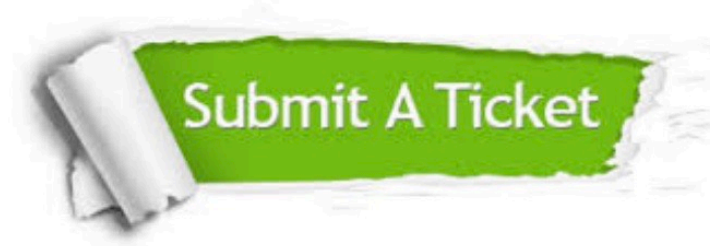
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