



70-673^{Q&As}

TS: Designing, Assessing, and Optimizing Software Asset Management (SAM)

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QUESTION 1

You plan to secure funding for a SAM program.

You gather the following information from a customer:

Hardware inventory is incomplete.

Users install unsupported software.

All software purchasing is decentralized.

Departments use different versions of Microsoft Office. You need to identify two benefits that support implementing a SAM program for the customer. Which two benefits should you identify? (Each correct answer presents part of the solution.

Choose two.)

- A. Decreased licensing costs
- B. Decreased IT support costs
- C. Improved payment processes
- D. Improved project management processes

Correct Answer: AB

QUESTION 2

Your customer has multiple departments named Human Resources, IT, Procurement, and Security. The customer has a SAM program. The customer's license management process is manual. You plan to automate the license management

process. You need to identify which data source must be used to automate the license management process.

Which data source should you identify?

- A. the Human Resources department's employee records database
- B. the IT department's configuration management database (CMDB)
- C. the Procurement department's purchase order database
- D. the Security department's network access rights database

Correct Answer: C

QUESTION 3

Rate your level of proficiency with audit procedures (i.e. ITIL SAM-related standards, ISO/IEC 19770 standards).



- A. Very High
- B. High
- C. Moderate
- D. Low
- E. Very Low

Correct Answer: A

QUESTION 4

You collect the following information from a customer:

Hardware and software inventory

All proof of licenses (POLs)

The customer has the following Microsoft Office products:

Office Standard Edition 2003 that has Microsoft Software Assurance Office Standard Edition 2007 that is currently used on all desktop computers You need to ensure that the customer's Office licenses are valid.

What should you do?

- A. Compare all Office installations to the number of Office licenses.
- B. Compare all Office 2007 licenses to the number of Office 2007 installations.
- C. For each Office version, reconcile the installations against the Office 2003 licenses.
- D. For each Office edition, reconcile the installations against the licenses and agreement rights.

Correct Answer: D

QUESTION 5

Your customer purchases 80 Windows-based desktop computers that have Microsoft Office Professional preinstalled. The customer does not have Microsoft Software Assurance. You need to create a single image for all computers that is compliant with product licensing.

Which media should you include in the image?

- A. Windows Vista Business OEM Office Professional OEM
- B. Windows Vista Business OEM Office Professional Volume Licensing
- C. Windows Vista Business Volume Licensing Office Professional OEM
- D. Windows Vista Business Volume Licensing Office Professional Volume Licensing



Correct Answer: C

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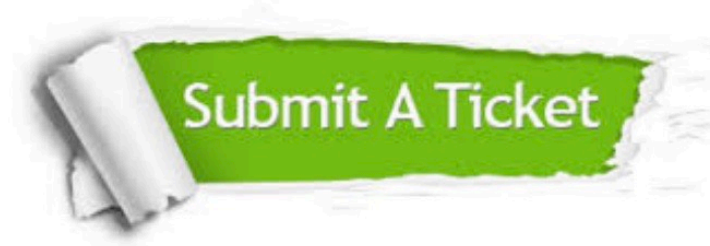
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