

648-232^{Q&As}

Cisco WebEx Solutions Design and Implementation

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QUESTION 1

Which three host capabilities are available on WebEx for iPad? (Choose three.)

- A. schedule, start, or cancel a meeting
- B. invite attendees
- C. pass presenter control
- D. stream media from a PC
- E. chat privately with attendees
- F. run WebEx in the background

Correct Answer: ABC

QUESTION 2

Which two of these statements best describe the benefits of the immersive customer service experiences that are offered by WebEx Support Center? (Choose two.)

- A. Customer service representatives can provide more personalized service.
- B. Customers can interact with the customer service representative from a mobile device.
- C. Customer service representatives can increase the time spent with customers.
- D. Customers can instantly view information that the customer service representative is sharing.

Correct Answer: AD

QUESTION 3

Which of these factors is not something customers need when adopting Cisco WebEx?

- A. a phased deployment
- B. a two-prong approach to training
- C. a solution that meets business, security, and compliance requirements
- D. proper project management throughout the process

Correct Answer: B

QUESTION 4



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What are trusted domains external to WebEx Connect	What are	trusted	domains	external to) WebEx	Connect?
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- A. whitelist domains
- B. CSV files
- C. blacklist domains
- D. XMPP domains

Correct Answer: A

QUESTION 5

One of the challenges of online training is measuring class effectiveness. Which two tools does Cisco WebEx Training Center use to measure this? (Choose two.)

- A. visual attention indicator
- B. polling
- C. self-check quizzes
- D. application sharing

Correct Answer: AB

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