



648-232^{Q&As}

Cisco WebEx Solutions Design and Implementation

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QUESTION 1

Which feature in Cisco WebEx Meeting Center allows you to collaboratively brainstorm ideas and take notes?

- A. integrated audio and VoIP
- B. whiteboard
- C. Network-Based Recording
- D. WebEx One-Click

Correct Answer: B

QUESTION 2

With encrypted audio conferencing, you can configure three different secure conferencing nodes. Drag the node on the left to its description on the right.

Select and Place:

With encrypted audio conferencing, you can configure three different secure conferencing nodes. Drag the node on the left to its description on the right.

| | |
|-------------|---|
| non-secure | enables Cisco Unified MeetingPlace to attempt to establish secure connections with end points |
| best-effort | default configuration |
| secure-only | ensures that non-secure end points will not be allowed to join a conference |

Correct Answer:

With encrypted audio conferencing, you can configure three different secure conferencing nodes. Drag the node on the left to its description on the right.

| | |
|--|-------------|
| | best-effort |
| | non-secure |
| | secure-only |

QUESTION 3

Which group of administrative reports includes usage reports for Training Center, Support Center, and Event Center?

- A. common usage reports



- B. IM reports
- C. Enterprise Edition reports
- D. IM activity reports

Correct Answer: C

QUESTION 4

Which description matches the steps involved in escalating WebEx issues? Drag the step on the left to its description on the right.

Select and Place:

Which description matches the steps involved in escalating WebEx issues? Drag the step on the left to its description on the right.

| | |
|---|---|
| identify the issue | Determine who and how many users or WebEx sites are impacted. |
| isolate and troubleshoot | Determine the symptoms. |
| evaluate | Review the system requirements, determine if the problem is inside or outside the corporate network, check if the user is local or remote, and verify any unique network configuration. |
| resolve or escalate to WebEx Support team | Determine if a temporary fix or workaround can be utilized while WebEx Support is contacted. |

Correct Answer:

Which description matches the steps involved in escalating WebEx issues? Drag the step on the left to its description on the right.

| | |
|--|---|
| | evaluate |
| | identify the issue |
| | isolate and troubleshoot |
| | resolve or escalate to WebEx Support team |

QUESTION 5

Which statement is true about screenshot captures in Enterprise IM?



- A. Screenshot captures are not supported in group, third-party, or web IM sessions.
- B. Screen captures and file transfers can be done at any time throughout the web IM session.
- C. Screen captures need to be done by a third party.
- D. Only administration has the rights to capture screenshots.

Correct Answer: A

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