



642-427^{Q&As}

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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QUESTION 1

Refer to the exhibit.

```
dial-peer voice 1 voip
destination-pattern 555....
session target ipv4:1.1.1.1
```

When 5551234 is being matched with the outgoing dial peer that is shown in the exhibit, which of the following called numbers will be sent to the VoIP network?

- A. 5551234
- B. 1234
- C. 555
- D. Null
- E. 5
- F. 51234

Correct Answer: A

QUESTION 2

Refer to the Exhibit.

```
router eigrp SAF
!
Service-family ipv4 autonomous-system 1
!
topology base
exit-sf-topology
exit-service-family
!

router eigrp CUCME
!
Service-family ipv4 autonomous-system 1
!
topology base
exit-sf-topology
exit-service-family
!
```

Assuming that the two Cisco SAF Forwarders are adjacent to each other and that no SAF clients have been configured, which statement is true?

- A. The Cisco SAF Forwarders will not establish a neighbor relationship because the service-family external-client configuration is missing
- B. The Cisco SAF Forwarders will not establish a neighbor relationship because the eigrp label CUCME should be replaced with SAF



- C. The Cisco SAF Forwarders will not establish a neighbor relationship because the service-family external-client configuration is missing as well as the static neighbor configurations
- D. The Cisco SAF Forwarders will establish a neighbor relationship. No further configuration is required.
- E. Cisco SAF Forwarders will not establish a neighbor relationship until the SAF clients are configured and registered to the Cisco SAF Forwarders

Correct Answer: D

QUESTION 3

You have received a trouble ticket stating that an IP phone is not working. When asked, the user informs you the phone is displaying the message "Registration rejected." Which two issues are possible causes of this problem? (Choose two.)

- A. The IP phone is not getting an IP address.
- B. The IP phone's primary Cisco Unified CallManager has a database replication issue.
- C. The primary Cisco Unified CallManager is unavailable and the CallManager group assigned to the IP phone does not include a secondary CallManager.
- D. The IP phone has not been defined in Cisco Unified CallManager.
- E. The IP phone is not associated with a valid user profile.

Correct Answer: BD

QUESTION 4

When a user attempts to log out from Cisco Extension Mobility service by pressing the services button and selecting the Cisco Extension Mobility service, the user is not able to log out. What is causing this issue?

- A. The Cisco Extension Mobility service has not been configured on the phone
- B. The user device profile is not subscribed to the Cisco Extension Mobility service.
- C. The CTI service is not running
- D. The logout URL that is defined for the Cisco Extension Mobility service is incorrect or does not exist under the IP Phone Services configuration.

Correct Answer: B



QUESTION 5

Which statement about device mobility is true?

- A. When local route groups are used, there is no need to configure device mobility groups or phone device CSSs as long as phone line CSSs are used.
- B. When local route groups are used, you must configure device mobility groups and phone device CSSs.
- C. When the device mobility group at the home device pool and roaming device pool are not the same, the Phone will keep the home region.
- D. When device mobility groups at the home device pool and roaming device pool are the same, the phone will keep the home MRGL setting.

Correct Answer: A

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