

# 642-427<sup>Q&As</sup>

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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#### **QUESTION 1**

Which three	canabilities	cannot be	configured	if the c	lefault dial	neer is	matched?	Choose th	ree '
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- A. disable DID
- B. invoke a Tcl application
- C. enable dtmf-relay
- D. disable VAD
- E. set codec to G.711
- F. set preference to 1

Correct Answer: BCD

#### **QUESTION 2**

While you implement an action plan while troubleshooting a call setup problem, the symptoms stop.

Which troubleshooting step is next?

- A. Gather new facts about the situation.
- B. Continue to implement the existing action plan.
- C. Continue to observe the results.
- D. Document the facts.

Correct Answer: A

#### **QUESTION 3**

You are troubleshooting why a user cannot make calls to the PSTN. You are reviewing trace files and you have found where the user\\'s IP phone initiates the call but you never see the call go out the gateway. What is the next step in troubleshooting this issue?

A. Look in the SDL trace file to see if there is a signal to another Cisco Unified CallManager node with the same time-stamp.

- B. Look in the SDL trace file to see if there is a signal to another Cisco Unified CallManager node with the same TCP handle.
- C. Look in the IP Voice Media Streaming App trace file to see if an MTP was invoked.

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D. Look in the MGCP trace file to determine which MGCP gateway the call was sent to.

Correct Answer: A

#### **QUESTION 4**

Refer to the exhibit.

```
voice service saf
profile trunk-route 1
session protocol sip interface Loopback1 transport tcp port 5060

profile dn-block 1 alias-prefix 1972555
pattern 1 type extension 4XXX

profile callcontrol 1
dn-service
trunk-route 1
dn-block 1

channel 1 vrouter SAF system 1
subscribe callcontrol wildcarded
publish callcontrol 1
```

When a Cisco Unified Communications Manager Express advertises the directory number pattern in the exhibit, what would the learned pattern be in the RTMT tool on the Cisco Unified Communications Manager?

- A. 4XXX and the ToDID will be 0:+1972555
- B. 4XXX and the ToDID will be 0:+19725554XXX
- C. 4XXX and the ToDID will be 0:19725554XXX
- D. 4XXX and the ToDID will be 0:1972555
- E. 19725554XXX and the ToDID will be 0:+1972555

Correct Answer: D

#### **QUESTION 5**

A network sniffer is implemented to troubleshoot call setup failures. Initially, the sniffer is able to see only traffic sent to and from the computer that is running the sniffer. Which two solutions allow the sniffer to see H.323 call setup traffic to and from different devices other than the computer that is running the sniffer. (Choose two.)



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- A. Configure Cisco Unified Communications Manager to redirect the H.323 call setup packets to the computer that is running the sniffer.
- B. Configure the ERSPAN to have an extra stream of the H.323 call setup packets sent over multiple hops to the computer that is running the sniffer.
- C. Configure the SPAN to have an extra stream of the H.323 call setup packets sent to a different switch port to the computer that is running the sniffer.
- D. Configure the H.323 gateway to have an extra stream of the H.323 call setup packets sent over multiple hops to the computer that is running the sniffer.

Correct Answer: BC

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