642-427^{Q&As}

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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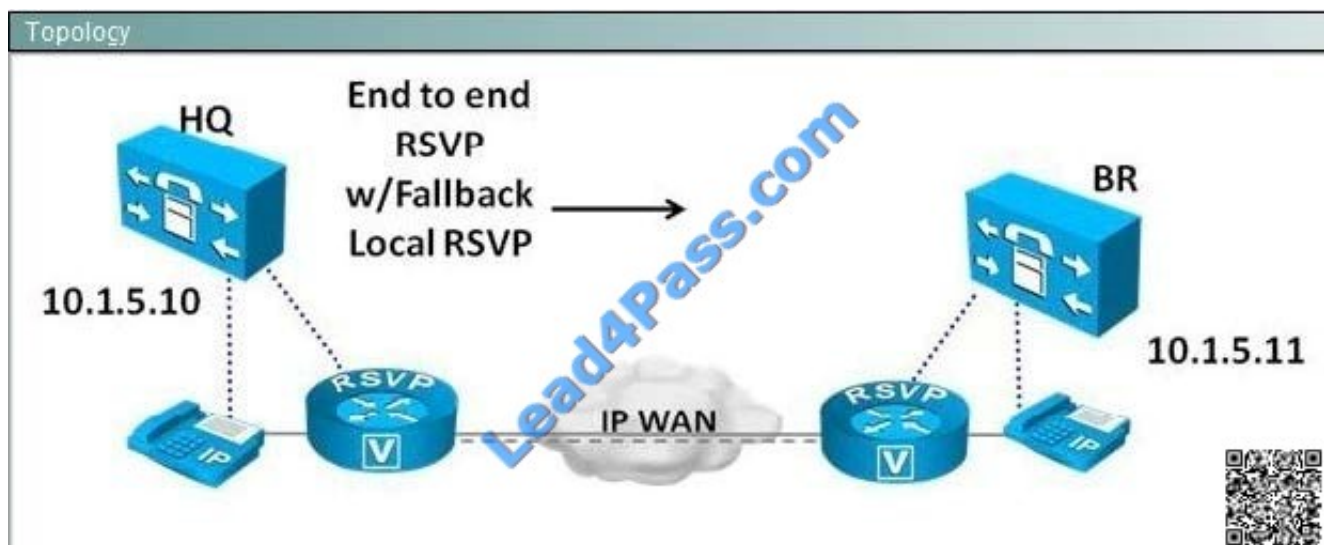🛠 **800,000+** Satisfied Customers

QUESTION 1

Phone calls have been successful with acceptable audio quality over a WAN link. Recent configuration changes in the WAN routers have resulted in the inability to hear any audio on new calls across the WAN. Which configuration changes directly cause a loss of audio?

A. a WAN router access list that blocks all UDP ports greater than 10,000

B. a WAN router access list that blocks all UDP ports lesser than 10,000

C. a WAN router access list that blocks all TCP ports greater than 10,000

D. a WAN router access list that blocks all TCP ports lesser than 10,000

Correct Answer: A

QUESTION 2

Refer to the exhibits.

End-to-end RSVP with local RSVP fallback has been configured on the HO Cisco Unified Communications Manager. RSVP between the locations that are assigned to the IP phones and SIP trunk at the HQ site is configured as mandatory. When a call is placed from an HQ phone to a BR phone, the end-to-end RSVP request fails.

```
CCM Trace

|1,100,56,1.484^10.1.5.11^*
09:51:2C.229 |//SIP/SIPTcp/wait_SdlReadRsp  SignalCounter = 482|1,100,56,1.484^10.1.5.11^*
09.51.2C.229 |SIPSocketProtocol(1,100,9,115)..handleReadComplete send SdlReadRsp. size 359|*^^*
09:51:2C.229 |//SIP/SIPTcp/wait_SdlReadRsp  SdlRead bufferLen=359|1,100,56,1.485^10.1.5.11^*
09:51:2C.229 |//SIP/SIPTcp/wait_SdlReadRsp  Incoming SIP TCP message from 10.1.5.11 on port 5060 index 30 with 353 bytes:
SIP/2.0 580 Precondition Failed
Via: SIP/2.0/TCP 10.1.5.10:5060;branch=z9hG4bKab5a849974
From: <sip:2001@10.1.5.10>;tag=ae2783cb-9687-4fc7-a1d0-8108b8b3679a-24863375
To: <sip:3001@10.1.5.11>;tag=1714620935
Date: Wed, 05 May 2010 16:51:20 GMT
Call-ID: 6ccaf980-be11a203-3e-a05010a@1C.1.5.10
CSeq: 101 INVITE
Allow-Events: presence
Content-Length: 0
```

Refer to the SDI trace. Which statement about the call is true?

A. The Cisco Unified Communications Manager at HO will fall back to local RSVP and place the call No RSVP end-to-end will occur.

B. Only local RSVP will take place at both the HQ and BR Cisco Unified Communications Managers.

C. The Cisco Unified Communications Manager at HO will use end to end RSVP. The BR Cisco Unified Communications Manager will use local RSVP.

D. The call will fail.

E. The call will proceed as a normal call with no RSVP reservation.

Correct Answer: D

QUESTION 3

Which default switchover method is used by the SCCP client to connect to another Cisco Unified Communications Manager after losing connectivity with the first Cisco Unified Communications Manager?

A. immediate

B. urgent

C. graceful

D. panic

E. recovery

F. static

Correct Answer: C

QUESTION 4

You are troubleshooting why a user cannot make calls to the PSTN. You are reviewing trace files and you have found where the user\\'s IP phone initiates the call but you never see the call go out the gateway. What is the next step in troubleshooting this issue?

A. Look in the SDL trace file to see if there is a signal to another Cisco Unified CallManager node with the same time-stamp.

B. Look in the SDL trace file to see if there is a signal to another Cisco Unified CallManager node with the same TCP handle.

C. Look in the IP Voice Media Streaming App trace file to see if an MTP was invoked.

D. Look in the MGCP trace file to determine which MGCP gateway the call was sent to.

Correct Answer: A

QUESTION 5

Which two methods can be used to correct database replication issues in a cluster running Cisco Unified CallManager 4.1? (Choose two.)

A. Enter the utils dbreplication repair command at the command-line prompt.

B. Execute the dblhelper utility on the publisher.

C. Use the SQL Server Enterprise Manager application to recreate the database subscription.

D. Run the Cisco Unified CallManager BARS utility to restore the database to the subscriber.

E. Use the Informix database utility to recreate the database subscription.

Correct Answer: BC

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