



642-427^{Q&As}

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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QUESTION 1

Please choose the function of an H.323 gateway from the following items.

- A. Converts an alias address to an IP address
- B. Responds to bandwidth requests and modifications
- C. Transmits and receives G.711 PCM-encoded voice
- D. Performs translation between audio, video, and data formats

Correct Answer: D

QUESTION 2

You want to configure calls from a branch office with the G.729 codec to interoperate with a device in headquarters that supports only G.711. Which two troubleshooting approaches achieve this requirement? (Choose two.)

- A. Configure the transcoder to use DSP resources on the gateway.
- B. Configure transcoding on the gateway to use resources on Cisco Unified Communications Manager.
- C. Configure transcoding on the gateway to register with SCCP to Cisco Unified Communications Manager.
- D. Configure transcoding on the gateway to register with SIP to Cisco Unified Communications Manager.

Correct Answer: AC

QUESTION 3

Refer to the exhibit



```
router eigrp SAF
!
service-family ipv4 autonomous-system 1
!
topology base
exit-sf-topology
exit-service-family
!
voice service saf
!
channel 1 vrouter SAF asystem 1
!
```



Which statement is true about the Cisco SAF Forwarder configuration on a Cisco Unified Communications Manager Express?

- A. The Cisco Unified Communications Manager Express will not be able to register with the Cisco SAF Forwarder because the service-family external-client configuration is missing.
- B. The Cisco Unified Communications Manager Express will be able to register with the Cisco SAF Forwarder
- C. The QSCC Unified Communications Manager Express will not be able to register with the Cisco SAF Forwarder because the trunk configuration under voice service saf is missing
- D. The Cisco Unified Communications Manager Express will not be able to register with the Cisco SAF Forwarder because call control services not been configured
- E. The Cisco Communications Manager Express will be able to register with the Cisco SAF Forwarder, but an error message will be displayed regarding the missing trunk configuration

Correct Answer: B

QUESTION 4

Headquarters reports that some users can call each other but other users cannot call each other.

Which two troubleshooting tools can isolate why some users cannot call each other in headquarters? (Choose two.)

- A. DNA
- B. Cisco Unified Communications Manager trace
- C. debug voice dialpeer inout on the gateway
- D. debug SCCP on the gateway



Correct Answer: AB

QUESTION 5

You are a network technician with many years' experience. Many users complain that they can hear echo when their calls go out an H.323 gateway. You have made some testing for the gateway and have changed the configuration. So the ERL level turns to be 6 dB. Furthermore, the echo-cancel coverage value is raised to 64 ms. Please choose the effect on the voice quality after this modification.

- A. Consonants will be chopped by the echo canceller.
- B. The increase in echo-cancel coverage will have no effect on voice quality.
- C. The ends of sentences will be chopped by the echo canceller.
- D. The echo canceller will take 2-3 seconds longer to converge at the beginning of the call.

Correct Answer: D

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