



# 640-461<sup>Q&As</sup>

Introducing Cisco Voice and Unified Communications Administration  
v8.0

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### QUESTION 1

Which action must be taken for Cisco Unified Personal Communicator clients to access Cisco Unity Connection voice mail?

- A. Cisco Unity Connection must be integrated with LDAP.
- B. Cisco Unity Connection must be integrated with Cisco Unified Communications Manager using SIP integration.
- C. A Microsoft Exchange mailbox store must be configured in Cisco Unified Presence.
- D. IMAP must be enabled on Cisco Unity Connection for users that need to access voice mail through Cisco Unified Personal Communicator clients.
- E. Voice mail is automatically enabled for users who log in through Cisco Unified Personal Communicator clients.

Correct Answer: D

Link: [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cups/8\\_0/english/install\\_upgrade/deployment/guide/dgappendix B.html](http://www.cisco.com/en/US/docs/voice_ip_comm/cups/8_0/english/install_upgrade/deployment/guide/dgappendix B.html)

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### QUESTION 2

Which call processing agent is based on Cisco IOS software and works with ISR platforms?

- A. Cisco Unified Presence Server
- B. Cisco Unity Connection
- C. Cisco Unified Communications Manager Express
- D. Cisco Unified Communications Manager
- E. Cisco Unified Contact Center Express

Correct Answer: C

Cisco unified presence server, unity connection, communication manager and contact center express requires appliance based system based on Cisco media convergence server (MCS), UCS (unified computing system) or VMware.

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### QUESTION 3

Which server collects information about the availability and communication capability of a user?

- A. Cisco Unified Communications Manager
- B. Cisco Unified Presence
- C. Cisco Unified MeetingPlace



D. database application

Correct Answer: B

#### QUESTION 4

Refer to the exhibit.



What is the cause of the error message?

- A. The command auto-reg-ephone was not added under telephony-service CLI.
- B. There are no free licenses to add more phones.
- C. There is no free flash space to upload firmware for the phones.
- D. It is just an error message, and you only have to press OK.

Correct Answer: A

#### QUESTION 5

Which license capability must be enabled for Cisco Unified Presence to work with a specific user?

- A. Enable Cisco Unified Presence
- B. Enable Cisco Unified Presence Server
- C. Enable Cisco Unified Presence Communicator
- D. Enable Extensible Messaging and Presence Protocol

Correct Answer: A



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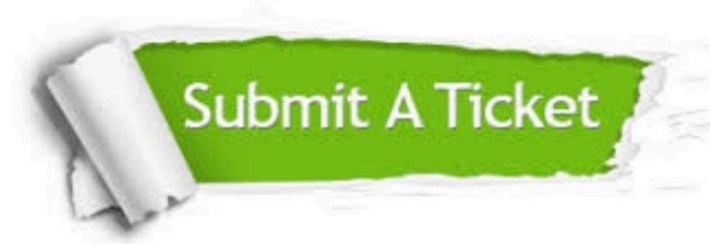
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