



# 640-461<sup>Q&As</sup>

Introducing Cisco Voice and Unified Communications Administration  
v8.0

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### QUESTION 1

By default, when Cisco Unity voice mailbox subscribers (using Cisco Unity on Microsoft Exchange) have exceeded the "prohibit send and receive" setting of their mailbox size, where does a message from an unidentified caller go?

- A. nowhere (It is deleted.)
- B. the subscriber's mailbox, but it is unavailable until some messages are deleted
- C. the subscriber's mailbox, with warning
- D. the system administrator mailbox
- E. the Unaddressed Messages distribution list

Correct Answer: E

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### QUESTION 2

Which report can you use to display all currently unassigned directory numbers?

- A. Route Plan Report
- B. Directory Number Assignment
- C. Unassigned Objects Report
- D. IP Phone Number Assignment

Correct Answer: A

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### QUESTION 3

Which command is used to determine if an MGCP gateway is registered with a Cisco Unified Communications Manager server?

- A. show gateway status
- B. show isdn q931
- C. show ccm-manager
- D. show isdn status
- E. show isdn q921

Correct Answer: C

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```
Router# show ccm-manager MGCP Domain NamE. router.cisco.com Total number of host: 2 Priority Status Host
===== Primary Registered 10.0.0.201 First backup Backup
polling 10.0.0.50 Second backup Undefined Current active Communications Manager: 10.0.0.201 Current backup
Communications Manager: 10.0.0.50 Redundant link port: 2428 Failover Interval: 30 seconds Keepalive Interval: 15
seconds Last keepalive sent: 00:20:18 (elapsed timE. 00:00:06) Last MGCP traffic timE. 00:20:18 (elapsed timE.
00:00:06) Last switchover timE. None Switchback modE. Immediate
```

Link: [http://www.cisco.com/en/US/docs/ios/12\\_3/vvf\\_c/interop/intcnf1.html#wp1027388](http://www.cisco.com/en/US/docs/ios/12_3/vvf_c/interop/intcnf1.html#wp1027388)

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#### QUESTION 4

After an IP phone has been added to a Cisco Unified Communications Manager server, the administrator notices that the phone has a directory number that is not in the number range in use by the organization. He also notes that the directory number is 1000. What is the most likely cause?

- A. The phone number was misconfigured.
- B. The phone may have auto-registered.
- C. The phone is configured on another server.
- D. DHCP gave the phone the wrong directory number
- E. TFTP server is misconfigured

Correct Answer: B

Organizations have multiple server which work as a single cluster.

Link: [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cucme/admin/configuration/guide/cmehbasic.html#wp1013086](http://www.cisco.com/en/US/docs/voice_ip_comm/cucme/admin/configuration/guide/cmehbasic.html#wp1013086)

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#### QUESTION 5

Which service allows the network to provide better or special services to a set of users and applications at the expense of other users and applications?

- A. QoS
- B. dial plans
- C. route patterns
- D. dial peers

Correct Answer: A



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