



# 640-461<sup>Q&As</sup>

Introducing Cisco Voice and Unified Communications Administration  
v8.0

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### QUESTION 1

Which two protocols does Real-Time Monitoring Tool use to monitor system performance and device status? (Choose two.)

- A. HTTPS
- B. TCP
- C. SMTP
- D. SNMP

Correct Answer: AB

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### QUESTION 2

Which protocol is used between two Cisco IP phones once Cisco Unified Communications Manager Express connects a call?

- A. H.323
- B. RTP
- C. SCCP
- D. SIP

Correct Answer: B

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### QUESTION 3

To monitor the service health and performance, which service should you activate in Cisco Unity Connection?

- A. CUC Performance Service
- B. CUC System Auditing
- C. Real-Time Monitoring Tool
- D. Cisco Serviceability Reporter

Correct Answer: D

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#### QUESTION 4

Refer to the exhibit.

The screenshot shows a user profile in Cisco Unity Connection. At the top, under the 'Status' section, there are two messages: a warning icon followed by 'User has been deleted from the LDAP directory' and an information icon followed by 'Inactive User Imported from LDAP Directory'. Below this is a form with the following fields: Name (testldap1), Alias\* (testldap1), First Name (test), Last Name (ldap1), Display Name (test ldap1), SMTP Address (testldap1@admin), and Initials (empty). A QR code is visible in the bottom right corner of the form area.

A user was imported to Cisco Unity Connection through LDAP integration. The user was later deleted from Active directory. What would happen to the user in Cisco Unity Connection?

- A. User would get purged immediately.
- B. User would be converted to a permanent Cisco Unity Connection legacy user in 24 hours.
- C. User would get purged in 24 hours.
- D. User would be converted to a permanent Cisco Unity Connection legacy user immediately.

Correct Answer: B

#### QUESTION 5

Which call processing agent is based on Cisco IOS software and works with ISR platforms?

- A. Cisco Unified Presence Server
- B. Cisco Unity Connection
- C. Cisco Unified Communications Manager Express
- D. Cisco Unified Communications Manager
- E. Cisco Unified Contact Center Express

Correct Answer: C

Cisco unified presence server, unity connection, communication manager and contact center express requires appliance based system based on Cisco media convergence server (MCS), UCS (unified computing system) or



VMware.

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