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QUESTION 1

Which two statements about the License Manager (LM) Configuration utility are true? (Choose two.)

- A. The License Manager Configuration utility can be used to download the license file from the Avaya license website.
- B. License Manager supports a WebLM License File and the Avaya WebLM Server on a virtual machine.
- C. The License Manager provides central control and administration of application licensing for all features of the Contact Center.
- D. The license file on the server can be edited where License Manager is installed.

Correct Answer: BC

Reference: <https://downloads.avaya.com/css/P8/documents/101017335>

QUESTION 2

Avaya Aura Contact Center (AACC) uses the media processing capabilities of the Avaya Aura Media Server (AAMS) to perform functions such as conference customer and agent speech paths with media treatments.

Which three statements regarding AACC and the AAMS are true? (Choose three.)

- A. AAMS is supported on the Windows Server 2012 R2 operating system when installed co-resident with AACC.
- B. AACC does not require a license for each AAMS instance in the solution.
- C. AACC integrates with AAMS using Media Server Markup Language (MSML) based communication.
- D. AAMS provides a MSML-based service type named ACC_APP_ID.

Correct Answer: ACD

QUESTION 3

When configuring servers for an Avaya Aura Contact Center (AACC) High Availability (HA) implementation, if you are using the Hosts files to resolve Managed names to Managed IP Addresses, ensure that you add the Managed Names and Managed IP Addresses to the Hosts file.

Which DNS entries must be made for the HA servers?

- A. One Dynamic DNS entry for the Active server One Dynamic DNS entry for the Standby server One Dynamic DNS entry for the Managed name and associated IP address
- B. Static DNS entry for the Active server
- C. One DNS static entry for the Active server One DNS static entry for the Standby server One DNS static entry for the Managed name and associated IP address

D. One static entry for the Active server One static entry for the Standby server

Correct Answer: D

QUESTION 4

You can install the Contact Center Server Utility on a standalone computer, or it can co-reside with the Contact Center Manager Server (CCMS).

Which operation on the server can the Server Utility perform?

- A. Modify real-Time Display interface parameters
- B. View Alarms and Events
- C. Perform database restores
- D. Administer licensing

Correct Answer: B

QUESTION 5

Which three statements about Avaya Aura Contact Center (AACC) Licensing are true? (Choose three.)

- A. Agent licenses are available for both Nodal and Corporate Licensing.
- B. A Corporate Enterprise license type is for a network of Avaya Aura Contact Center installations.
- C. The Nodal Enterprise license type controls the licensing for a single Avaya Aura Contact Center node.
- D. The licensing grace period duration is 15 days.
- E. Nodal Enterprise licensing supports a Standby License Manager.

Correct Answer: BCE

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