600-460^{Q&As}

Implementing and Supporting Cisco Unified Contact Center Enterprise

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QUESTION 1

Which statement about when you deploy Cisco Unified CCE on Cisco UCS C-Series Tested Reference Configuration Servers is true?

A. You check/calculate if you have enough IOPS as described on Cisco Unified CCE docwiki VMs storage requirements.

B. You do not need to check/calculate if you have enough IOPS as described on Cisco Unified CCE docwiki VMs storage requirements.

C. You can add more disks to the Cisco UCS C-Series TRCs to meet IOPS requirements.

D. You cannot add more disks, but you can connect the Cisco UCS C-Series TRC to the SAN in the network to meet IOPS requirements.

Correct Answer: B

QUESTION 2

Which option is needed to configure "user.microapp.media_server="http://mediaserver" value on Cisco Unified Contact Center Enterprise scripts?

A. Cisco Unified Customer Voice Portal to route calls to "mediaserver"

B. mapping an IP address to hostname on Cisco Unified Contact Center Enterprise

C. mapping an IP address to hostname on VXML gateway

D. no default "mediaserver" in Cisco Unified CVP configuration

Correct Answer: C

QUESTION 3

The customer is using Cisco Unified Intelligence Center on a virtual machine and reports that the license has become invalid.

Which three options can cause this problem?

A. Cisco Unified Intelligence Center Publisher is not in service.

B. IP address was changed.

C. Time zone was changed.

D. Number of historical reports exceeded the system limits.

E. Hostname was changed.

F. Secondary DNS was changed.

Correct Answer: BCE

QUESTION 4

Which CLI command is run on Cisco Unified Intelligence Center to check database replication?

A. utils dbreplication status

B. show dbreplication status

C. utils replication status

D. show replication status

Correct Answer: A

QUESTION 5

When performing an update to Cisco UCCE solution, which components do not need to be upgraded together during the same maintenance window?

A. Call router and peripheral gateway

B. Administrative workstation and HDS-DDS

C. Call router and logger

D. Call router and administrative workstation

Correct Answer: A

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