



# 600-460<sup>Q&As</sup>

Implementing and Supporting Cisco Unified Contact Center Enterprise

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### QUESTION 1

Which statement about when you deploy Cisco Unified CCE on Cisco UCS C-Series Tested Reference Configuration Servers is true?

- A. You check/calculate if you have enough IOPS as described on Cisco Unified CCE docwiki VMs storage requirements.
- B. You do not need to check/calculate if you have enough IOPS as described on Cisco Unified CCE docwiki VMs storage requirements.
- C. You can add more disks to the Cisco UCS C-Series TRCs to meet IOPS requirements.
- D. You cannot add more disks, but you can connect the Cisco UCS C-Series TRC to the SAN in the network to meet IOPS requirements.

Correct Answer: B

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### QUESTION 2

You have deployed a VXML application named MyVXMLApp.

Which variable name must be passed using one of the user.microapp.ToExtVXML ECC variables?

- A. appname=MyVXMLApp
- B. app=MyVXMLApp
- C. vxmlapp=MyVXMLApp
- D. application=MyVXMLApp

Correct Answer: D

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### QUESTION 3

Which two statements about installation and deployment of Cisco UCCE VMs on VMware ESXi hosts are true? (Choose two.)

- A. You cannot enable hyper-threading at the hypervisor level.
- B. Disable hyper-threading, but you can over-subscribe the vCPU and vRAM.
- C. Enable hyper-threading at the Guest OS level.
- D. Enable hyper threading at the hypervisor level.
- E. Enable hyper-threading at the hypervisor level, but you cannot over-subscribe the vCPU and vRAM.

Correct Answer: AC

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#### QUESTION 4

Which statements about administrative scripts in the Cisco UCCE solution is true?

- A. Administrative scripts can use an ICM gateway node.
- B. Administrative scripts can run more than one time per second.
- C. Administrative scripts must be associated with a call type.
- D. Administrative scripts can use a DB Lookup node.

Correct Answer: D

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#### QUESTION 5

Which two statements about when you install/deploy Cisco Unified Contact Center Enterprise VMs on VMware ESXi hosts are true? (Choose two.)

- A. You can enable hyper-threading at the hypervisor level.
- B. You cannot enable hyper-threading, but you can over-subscribe the vCPU and vRAM.
- C. You can enable hyper-threading at the Guest OS level.
- D. You can enable hyper-threading at the hypervisor level, but you cannot over-subscribe the vCPU and vRAM.
- E. You cannot enable hyper-threading at the hypervisor level.

Correct Answer: CE

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