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QUESTION 1

Using queuing at the edge with SigDigits, which option describes what "param sigdigits 3" on the bootstrap service accomplishes?

A. Prefix three digits to the dialed number at the end.

B. Suffix three digits to dialed number.

C. Truncate three digits from dialed number.

D. Consider only the first three digits from the dial number.

Correct Answer: C

QUESTION 2

Refer to the exhibit.


```
Outbound Option Dialer
    nodeman exe :  ████████
    nmm.exe :  ██████
    baDialer_SIP.exe : [out9 DialerBADialer-A] [CM-A] [CTA-A] [Ports C:19 R:19 B:0] [MR-A] [SIP-A] :  ████████
```

In a Cisco Unified Contact Center Enterprise 10.0 Outbound Option with SIP dialer, you check the status of the Dialer process from Diagnostic Framework Portico. What does the circled message "R" represent?

A. customer instance name

B. telephony port status

C. configured ports

D. ready ports

E. reserved ports

Correct Answer: D

QUESTION 3

In Cisco UCCE 10.0(x) Outbound Option, the Routing and Administrative scripts are needed for the solution to work properly.

Which two statements describe the functionality of the Administrative script? (Choose two.)

A. transfers a call to IVR as a part of IVR campaign

B. transfers a call to IVR or Non-IVR for Answering machine or abandon calls

C. controls a percentage of agents to be used in a campaign skill group

D. reserves agents for specific outbound campaign

E. enables and disables skill group for an outbound campaign

Correct Answer: CE

QUESTION 4

A new gateway was added to the Cisco CVP in a comprehensive deployment and calls are failing with error "403 forbidden".

What is the possible cause?

A. Gateway cache requires a reset.

B. Toll Fraud security is not configured correctly.

C. Gateway authentication has not been configured.

D. Gateway IP has been blacklisted.

Correct Answer: B

QUESTION 5

Which three rules apply when configuring agent teams? (Choose three.)

A. An agent team can have multiple primary supervisors but can only be a member of one teams.

B. All agents that belong to an agent team and all supervisors for that agent team must be on the same peripheral.

C. An agent can be a member of only one agent team.

D. An agent team can have only one primary supervisor.

E. An agent team can have only one primary supervisor but can be a member of multiple teams.

F. An agent team can have multiple primary supervisors.

Correct Answer: BCD