

## 500-440<sup>Q&As</sup>

Designing Cisco Unified Contact Center Enterprise (UCCED)

### Pass Cisco 500-440 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.leads4pass.com/500-440.html>

100% Passing Guarantee  
100% Money Back Assurance

Following Questions and Answers are all new published by Cisco  
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers



## QUESTION 1

The Cisco Finesse in a Cisco Unified Contact Center Enterprise deployment includes the Tomcat service. Which three applications does the Tomcat service contain? (Choose three.)

- A. Finesse desktop application
- B. Finesse REST API
- C. Finesse VXML applications
- D. Finesse HTTP server
- E. Finesse administration application
- F. Finesse CTI Object application

Correct Answer: ABE

---

## QUESTION 2

A customer has a remote site with 100 agents, and the remote site only has SRST for E.911. 50% of the supervisors are located at HQ where the data center is. The agents to supervisor ratio is 10%. The customer requires that supervisors from any remote site can record and silent monitor active calls. With BW design consideration, how many minimum RTP streams are needed between the data center and agent remote sites?

- A. 300 RTP streams
- B. 150 RTP streams
- C. 110 RTP streams
- D. 120 RTP streams

Correct Answer: C

---

## QUESTION 3

Which three statements about the high availability of Cisco Unified Intelligent Contact Management central controller are valid? (Choose three.)

- A. If one ICM call router of a duplex pair of Cisco Unified ICM call routers fails, the surviving ICM call router recognizes the failure when it receives no response to heartbeats over the private LAN.
- B. During Cisco Unified ICM call router failover processing, calls in progress in Cisco Unified Customer Voice Portal are disconnected, but all new calls are processed successfully.
- C. If ICM Logger side A fails, the impact of call processing is limited to ICM call router side A.
- D. If ICM Logger side A fails, router side B cannot send historical info to ICM Logger side A and is limited to ICM Logger side B.

E. There is no impact on call processing during a Cisco Unified ICM Logger failure.

F. If the private LAN fails, the peripheral gateways are used to help determine the active call router side of the duplex pair.

G. If ICM Logger side B fails, the ICM Router side B cannot send real-time and historical info to logger side A.

Correct Answer: AEF

---

#### QUESTION 4

Which VMware feature is supported for use with Cisco Unified Contact Center Enterprise?

A. VMware vMotion

B. VMware distributed vSwitch

C. VMware consolidated backup

D. VMware snapshots

E. vDisk thick provisioning

Correct Answer: E

---

#### QUESTION 5

In a Cisco Finesse 10.0(x) deployment, which two certificates do the Cisco Finesse primary and secondary servers accept when HTTPS protocol is used to access the administration console or agent desktop? (Choose two.)

A. digital certificate

B. certificate authority certificate

C. domain validation certificate

D. self-signed certificate

E. root certificate

Correct Answer: BD

---

[Latest 500-440 Dumps](#)

[500-440 VCE Dumps](#)

[500-440 Braindumps](#)