

500-301^{Q&As}

Cisco Cloud Collaboration Solutions

Pass Cisco 500-301 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.leads4pass.com/500-301.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Cisco
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers



QUESTION 1

What is a Spark Phone?

- A. UC VoIP and video phones that associate with an individual user
- B. UC VoIP phones that associate with an individual user
- C. UC VoIP phones that associate with a location
- D. UC VoIP and video phones that associate with an individual user or location

Correct Answer: D

QUESTION 2

Which factor has kept customers from turning away from contact centers in the past?

- A. poorly designed scripts
- B. ineffective IVR designs
- C. speaking to a representative
- D. automated systems

Correct Answer: C

QUESTION 3

Which description of Spark bots is true?

- A. integrations for your apps to request permission to invoke the Spark APIs on behalf of other Spark users
- B. machine accounts that can automate routine tasks
- C. SDKs that can automate routine tasks
- D. APIs that can automate routine tasks

Correct Answer: B

QUESTION 4

Which product in the Cisco Spark Flex Plan offers enterprise-class IP-telephony voice, call control, desktop video, and Telepresence conference room device support?

- A. Cisco Expressway Series Server

- B. Cisco Unified Communications Server
- C. Cisco Meeting Server
- D. Cisco Unity Connection Server

Correct Answer: B

QUESTION 5

Which support tools option is available in the Cisco WebEx Support Center?

- A. Monitor all sessions and agent activity at the queue and support-representative levels.
- B. Allow recording of support sessions manually or automatically
- C. Allow technicians to reboot and reconnect.
- D. Set up queues with rules-based routing, by availability or skill set.

Correct Answer: B

[500-301 PDF Dumps](#)

[500-301 VCE Dumps](#)

[500-301 Exam Questions](#)