



# 400-051<sup>Q&As</sup>

CCIE Collaboration Written

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### QUESTION 1

What is the maximum number of call-processing subscribers in a standard deployment of a Cisco Unified Communications Manager Session Management Edition cluster?

- B. 4
- C. 5
- D. 8
- E. 16

Correct Answer: D

There is no deployment difference between CUCM and CUCM session management Edition cluster. The only difference is that CUCM SME is designed to support a large number of trunk to trunk connections. Thus, 8 subscribers.

### QUESTION 2

Refer to the exhibit.

```
!
ephone-dn 1
  number 1001
!
ephone-dn 2
  number 1002
!
ephone-dn 3
  number 1003
  ephone-hunt login
!
ephone-dn 4
  number 1004
!
ephone-dn 5
  number 1005
  ephone-hunt login
!
ephone-dn 6
  number 1006
!
ephone-hunt 1 peer
  list 1001,1002,1004,*
  hop 6
  final 1100
!
```

Which ephone-dn can join the hunt group whenever a wild card slot becomes available?



- A. ephone-dn 1
- B. ephone-dn 2
- C. ephone-dn 3
- D. ephone-dn 4
- E. ephone-dn 6

Correct Answer: C

References: [http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucme/command/reference/cme\\_cr/cme\\_e1ht.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucme/command/reference/cme_cr/cme_e1ht.html)

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### QUESTION 3

Which Cisco Unified Contact Center Express core system software component communicates with Cisco Agent Desktop for agent state control and call control?

- A. Unified CCX Engine
- B. Database
- C. Monitoring
- D. Recording
- E. RmCm

Correct Answer: A

The Unified CCX Engine enables you to run multiple applications to handle Unified CM Telephony calls or HTTP requests. The Unified CCX Engine uses the Unified CM Telephony subsystem to request and receive services from the Computer Telephony Interface (CTI) manager that controls Unified CM clusters. The Unified CCX Engine is implemented as a service that supports multiple applications. You can use a web browser to administer the Unified CCX Engine and

your Unified CCX applications from any computer on the network. Unified CCX provides you the following two web interfaces:

Unified CCX Administration web interface: Used to configure system parameters, subsystems, view real-time reports that include total system activity and application statistics, and so on.

Unified CCX Serviceability web interface: Used to view alarm and trace definitions for Unified CCX services, start and stop the Unified CCX Engine, monitor Unified CCX Engine activity, and so on.

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### QUESTION 4

Refer to the exhibit.



What caused this message on a Cisco 9971 IP phone, connected to a Cisco 3750X PoE switch, when a mobile phone is plugged into the IP Phone's back USB port?

- A. The back USB port only supports Cisco USB devices such as a Cisco Unified Video camera
- B. USB classes for this USB port are not properly configured
- C. The USB port is not enabled by the administrator
- D. The mobile phone is requesting more power than the USB port could provide
- E. USB devices are not supported when the IP phone is powered by a Cisco PoE switch

Correct Answer: D

#### QUESTION 5

Which two host portion format conditions are true for directory URI on Cisco Unified Communications Manager? (Choose two.)

- A. It is case sensitive.



- B. It cannot start with a hyphen.
- C. It must have at least one character.
- D. It supports IPv4 or IPv6 addresses, or fully qualified domain names.
- E. It cannot end with a hyphen.
- F. It supports the and character.

Correct Answer: BE

Cisco Unified Communications Manager supports the following formats in the host portion of a directory URI (the portion after the @ symbol):

Supports IPv4 addresses or fully qualified domain names.

Accepted characters are a-z, A-Z, 0-9, hyphens, and dots.

The host portion cannot start or end with a hyphen.

The host portion cannot have two dots in a row.

Minimum of two characters.

The host portion is not case sensitive.

References: [http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/bat/9\\_1\\_1/CUCM\\_BK\\_C271A69D\\_00\\_cucm-bulk-administration-guide-91/CUCM\\_BK\\_C271A69D\\_00\\_cucm-bulk-administration-guide-91\\_chapter\\_01001110.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/bat/9_1_1/CUCM_BK_C271A69D_00_cucm-bulk-administration-guide-91/CUCM_BK_C271A69D_00_cucm-bulk-administration-guide-91_chapter_01001110.html)

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